

# **REQUEST FOR PROPOSAL**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**TABLE OF CONTENTS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**INSTRUCTIONS TO BIDDERS ..... 1**

- 1. SUBMITTAL RECEIPT AND OPENING ..... 1
- 2. PRE-BID CONFERENCE ..... 1
- 3. INFORMATION REQUESTS ..... 1
- 4. SOLICITATION QUESTIONS ..... 2
- 5. APPROVED ALTERNATES ..... 2
- 6. ENVIRONMENTAL PROCUREMENT POLICY ..... 3
- 7. PURCHASING WEB SITE ..... 4
- 8. DOWNLOADING SOLICITATIONS ..... 4
- 9. EMAIL NOTIFICATION ..... 4
- 10. CITY OF SCOTTSDALE PROCUREMENT CODE ..... 4
- 11. PROSPECTIVE BIDDER'S CONFERENCE ..... 4
- 12. BIDDER'S PRESENTATION ..... 5
- 13. INELIGIBLE BIDDER ..... 5
- 14. OBLIGATIONS ..... 5
- 15. NON COLLUSION AFFIDAVIT ..... 5
- 16. IMMIGRATION LAW COMPLIANCE ..... 5
- 17. LAWFUL PRESENCE IN THE UNITED STATES FOR PERSONS ..... 6
- 18. TAXES/LICENSES ..... 6
- 19. CONTRACTOR'S LICENSING REQUIREMENTS ..... 8
- 20. LITIGATION ..... 9
- 21. SUBCONTRACTOR'S LIST ..... 9
- 22. SUBCONTRACTORS ..... 9
- 23. CONFIDENTIAL INFORMATION ..... 9
- 24. SMALL BUSINESS ..... 10
- 25. TITLE VI NOTICE ..... 10
- 26. INTERPRETATIONS, ADDENDA ..... 10
- 27. SUBMITTAL PROCEDURE ..... 11
- 28. AWARD DETERMINATION ..... 12
- 29. REJECTION OF BIDS ..... 12
- 30. PROTESTS ..... 12
- 31. CONTRACT AWARD NOTIFICATION ..... 14
- 32. AWARD OF CONTRACT ..... 14
- 33. BID BOND ..... 15

**GENERAL TERMS AND CONDITIONS ..... 16**

- 1. ADDITIONAL SERVICE REQUESTED ..... 16
- 2. ADVERTISING ..... 16
- 3. ARIZONA LAW ..... 16
- 4. ASSIGNMENT ..... 16
- 5. ATTORNEY'S FEES ..... 16
- 6. AUTHORITY ..... 16
- 7. CANCELLATION OF CITY CONTRACTS ..... 17
- 8. CAPTIONS/HEADINGS ..... 17
- 9. CERTIFICATE OF INSURANCE ..... 17
- 10. CHANGES IN THE WORK ..... 17
- 11. CHEMICALS ..... 18
- 12. COMPLIANCE WITH FEDERAL AND ARIZONA STATE IMMIGRATION LAWS ..... 18
- 13. COMPLIANCE WITH FEDERAL AND STATE LAWS ..... 19
- 14. CONFLICT OF INTEREST ..... 19

|     |  |           |
|-----|--|-----------|
| 15. | CONTRACT ADMINISTRATOR DUTIES .....                                | 19        |
| 16. | CONTRACTOR ON SITE SAFETY REPORTING REQUIREMENTS.....              | 20        |
| 17. | CO-OP USE OF CONTRACT .....  | 20        |
| 18. | COUNTERPARTS .....   | 20        |
| 19. | ENDANGERED HARDWOODS .....   | 20        |
| 20. | ENTIRE AGREEMENT .....   | 21        |
| 21. | EQUAL EMPLOYMENT OPPORTUNITY.....                                  | 21        |
| 22. | ESTIMATED QUANTITIES .....   | 21        |
| 23. | EXECUTION OF CONTRACT.....   | 21        |
| 24. | FORCE MAJEURE.....   | 21        |
| 25. | FUNDS APPROPRIATION.....   | 21        |
| 26. | INDEMNIFICATION .....  | 22        |
| 27. | INDEPENDENT CONTRACTOR.....  | 22        |
| 28. | INSURANCE REQUIREMENTS.....  | 22        |
|     | Insurance Representations and Requirements.....                    | 22        |
|     | Required Coverage .....  | 24        |
| 29. | LITIGATION .....   | 25        |
| 30. | LOCAL CONDITIONS, RULES AND REGULATIONS.....                       | 25        |
| 31. | MODIFICATIONS.....   | 25        |
| 32. | NO PREFERENTIAL TREATMENT OR DISCRIMINATION.....                   | 26        |
| 33. | NO WAIVER .....  | 26        |
| 34. | ORDER OF PRECEDENCE.....   | 26        |
| 35. | PATENTS .....  | 26        |
| 36. | PAYMENT TERMS .....  | 27        |
| 37. | PRICE REDUCTION.....   | 27        |
| 38. | RECORDS AND AUDIT RIGHTS.....                                      | 27        |
| 39. | REGISTERED/LICENSES .....  | 28        |
| 40. | REQUEST FOR TAXPAYER I.D. NUMBER & CERTIFICATION IRS W-9 FORM..... | 28        |
| 41. | RISK OF LOSS .....   | 28        |
| 42. | SCOTTSDALE CITY SEAL AND CITY SYMBOL .....                         | 28        |
| 43. | SEVERABILITY.....  | 29        |
| 44. | SUCCESSORS AND ASSIGNS.....  | 29        |
| 45. | TERMINATION .....  | 29        |
| 46. | TESTING OF MATERIALS.....  | 30        |
| 47. | TIME IS OF THE ESSENCE .....                                       | 30        |
| 48. | WARRANTY .....   | 30        |
|     | <b>SPECIAL TERMS AND CONDITIONS.....</b>                           | <b>31</b> |
| 1.  | ACCEPTANCE / AGREEMENT .....                                       | 31        |
| 2.  | ADDITIONAL LOCATIONS .....   | 31        |
| 3.  | CITY ASSURANCE.....  | 31        |
| 4.  | CITY OBSERVED HOLIDAYS .....                                       | 32        |
| 5.  | CONTRACTOR'S EMPLOYEES' IDENTIFICATION AND WORK APPAREL.....       | 32        |
| 6.  | CONTRACTOR SUPERVISORS AND CREWS.....                              | 33        |
| 7.  | DELAYS AND EXTENSIONS.....   | 33        |
| 8.  | FUEL SURCHARGES.....   | 34        |
| 9.  | INVOICING .....  | 34        |
| 10. | KEY PERSONNEL.....   | 34        |
| 11. | NON-COMPLIANCE CONDITIONS AND REMEDIES .....                       | 34        |
| 12. | PRICE ESCALATION.....  | 36        |
| 13. | PRICING .....  | 36        |
| 14. | PURCHASING PROCEDURE.....  | 37        |
| 15. | QUANTITY.....  | 37        |
| 16. | REVIEW OF CONTRACTOR'S WORK.....                                   | 37        |
| 17. | SINGLE AWARD.....  | 37        |
| 18. | SUBSTANCE ABUSE SCREENING & BACKGROUND CHECK REQUIREMENTS.....     | 38        |
| 19. | TERM OF AGREEMENT .....  | 38        |
|     | <b>SPECIFICATIONS.....</b>   | <b>39</b> |
| 1.0 | INTENT .....   | 39        |
| 2.0 | CONTRACTOR MINIMUM QUALIFICATIONS.....                             | 39        |

|     |   |           |
|-----|---|-----------|
| 3.0 | CONTRACT ADMINISTRATION .....                           | 39        |
| 4.0 | COMMUNICATION .....                                     | 40        |
| 5.0 | CONTRACTOR RESPONSIBILTIES .....                        | 40        |
| 6.0 | LOCATIONS .....   | 41        |
| 7.0 | SERVICE SPECIFICATIONS.....                             | 43        |
| 8.0 | SPECIAL CONSIDERATIONS FOR SOME LOCATIONS:.....         | 45        |
|     | <b>SUBMITTAL REQUIREMENTS CHECKLIST .....</b>           | <b>48</b> |
|     | <b>EVALUATION CRITERIA.....</b>                         | <b>51</b> |
|     | <b>OFFER AND ACCEPTANCE .....</b>                       | <b>52</b> |
|     | <b>PRICING PROPOSAL FORM .....</b>                      | <b>53</b> |
|     | <b>BIDDER QUESTIONNAIRE – COMPANY INFORMATION .....</b> | <b>57</b> |
|     | <b>BIDDER QUESTIONNAIRE – EQUIPMENT LIST.....</b>       | <b>58</b> |
|     | <b>REFERENCES .....</b>                                 | <b>59</b> |
|     | <b>BIDDER GENERAL DISCLOSURE FORM .....</b>             | <b>60</b> |
|     | <b>BIDDER LITIGATION DISCLOSURE FORM .....</b>          | <b>61</b> |

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

The City of Scottsdale invites sealed submittals from qualified firms to provide window cleaning services throughout Scottsdale for the City's Facilities Department.

## SOLICITATION CRITICAL DATES

|                                    |  |
|------------------------------------|--|
| BID/PROPOSAL SUBMITTAL DUE:        | <b><u>2:00 P.M., LOCAL TIME, MAY 5, 2016</u></b>     |
| PRE-BID CONFERENCE:                | <b><u>10:00 A.M., LOCAL TIME, APRIL 26, 2016</u></b> |
| QUESTIONS DUE:                     | <b><u>2:00 P.M., LOCAL TIME, APRIL 28, 2016</u></b>  |
| APPROVED ALTERNATE SUBMITTALS DUE: | <b><u>2:00 P.M., LOCAL TIME, APRIL 28, 2016</u></b>  |

### 1. SUBMITTAL RECEIPT AND OPENING

**SEALED SOLICITATION SUBMITTALS WILL BE RECEIVED** until **2:00 P.M., LOCAL TIME, MAY 5, 2016**, at the Purchasing Department Front Desk, located on the second floor of the Scottsdale Corporation Yard Building at 9191 E. San Salvador Dr., Scottsdale, AZ 85258. **All submittals must be date and time stamped at the Purchasing Department front desk on or before the submittal receipt time and date.** **LATE SUBMITTALS WILL NOT BE ACCEPTED.** To allow staff to complete required internal administrative functions, submittals will be opened, read and the name of each bidder recorded, as a matter of public information, within thirty (30) minutes after the receipt time and date have past.

No submittal will be considered unless it is submitted on the forms contained herein. **All submittals must be presented in a sealed envelope or box.** The outside of the submittal must be clearly marked with the solicitation number, solicitation title and the submitting company's name. This includes envelopes delivered by Fed Ex, UPS, DHL or other carrier.

### 2. PRE-BID CONFERENCE

A Pre-Bid Conference will be held at **10:00 A.M., LOCAL TIME, APRIL 26, 2016**, in the Purchasing Conference Room (2<sup>nd</sup> floor), located at the Scottsdale North Corporation Yard building, 9191 E. San Salvador Dr., Scottsdale, AZ 85258. All bidders are urged to attend – this is not a mandatory meeting.

The City will not hold site visits for the buildings listed in this solicitation. All buildings listed in this solicitation are public buildings and most are accessible to the public. Those buildings which are not accessible to the public may be viewed from the street or parking lot. Refer to Specifications Section 6.10 for additional information regarding site visits.

### 3. INFORMATION REQUESTS

Requests for additional information relating to this bid should be directed to:

Margie Vasquez  
Bid & Contract Specialist  
480-312-5715  
[mvasquez@scottsdaleaz.gov](mailto:mvasquez@scottsdaleaz.gov)

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 4. SOLICITATION QUESTIONS

The Bidder shall submit all questions, requests for clarification and inquiries in regards to this solicitation to Margie Vasquez, no less than eight (8) days prior to the original solicitation opening date. It is preferred that all questions be submitted via email to the appropriate Purchasing Staff, [mvasquez@scottsdaleaz.gov](mailto:mvasquez@scottsdaleaz.gov), where possible. When submitting any questions the Bidder should indicate the page number, Section Number/Clause Title and if possible paragraph number that is being questioned.

It is your responsibility to give notice, in the form of written questions before the bid opening on any item or issue in this solicitation that you believe should not be included or contained in any amendment to this solicitation or that the City failed to include in this solicitation that should have been included, and by your notice, the City could have cured the problem if the item or issue had been timely raised or objected to.

Failure to give notice may constitute a waiver of your right to object to the inclusion or lack of inclusion of the item or issue in this solicitation in any subsequent protest filed by you.

All questions, regardless of the method they are communicated (email, regular mail or hand delivered), must be clearly marked as "Solicitation Questions" and state the solicitation number in the subject line of the email or on the outside of the envelope. If questions are not submitted via email, the submittal envelope **MUST** be clearly marked with solicitation number and words "SOLICITATION QUESTIONS", or it may be mistaken as an actual bid submittal and not be opened immediately.

All solicitation questions **MUST** be received by the Purchasing Division by **2:00 P.M., LOCAL TIME, APRIL 28, 2016**. Any inquiries received after the specified time will be reviewed on an individual basis by the Purchasing Staff to determine if a response would be advantageous for the City.

#### 5. APPROVED ALTERNATES

Specifications and plans, if applicable, may contain references to service requirements, equipment and/or materials (patented or unpatented) or "approved alternate(s)." Such references shall be regarded as establishing a standard of quality, finish, appearance, performance or as indicating a selection or design based upon compatibility with existing equipment, materials or details of construction (if applicable) inherent to the project design. Such references shall not be construed as limiting the selection to a specified item, source or design detail. The use of an alternate or substitute, item or source as an approved alternate will be permitted, subject to the following procedure and pursuant to ARS 34-104 if the subject matter of this solicitation involves construction.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 5. APPROVED ALTERNATES – CONT'D

- a. The Bidder shall submit a written Request for Alternate to the contact person listed on page one of this solicitation at least eight (8) days prior to the original deadline for receiving bids. Requests for alternates submitted to the City's contracted Consultant or other City Staff shall not be reviewed. The submittal envelope must be clearly marked with solicitation number and "**REQUEST FOR APPROVED ALTERNATE**". Requests must be time stamped by the Purchasing Division by **2:00 P.M., LOCAL TIME, APRIL 28, 2016**. The approved alternate request shall include all information necessary for proof of quality and suitability for substitution including benefits, engineering design and data (calculations) and/or detailed plan modifications which may be required by the substitution. The Bidder shall submit additional information and/or samples when required.

The Contract Administrator or his representative, will evaluate the information submitted, perform tests when necessary and make comparisons in order to approve or reject the proposal. If rejected, the Contract Administrator shall give notice of rejection to the Bidder submitting the request for approved alternate.

- b. Purchasing, if the request for approved alternate is accepted, shall issue a written addendum to the solicitation specifying the approved alternates and publish the modification in the same manner as the original solicitation documents.
- c. The Specifications may reference equipment or materials "or alternate". The reference to "or alternate" shall be construed to mean "or approved alternate" in every instance. Use of an alternate or substitute item shall be allowed only if approval was received as outlined in this section.
- d. For purposes of submitting a Request for Approved Alternate, the "Bidder" is defined as the person or firm entering a submittal to the City in response to this solicitation. Therefore the City will not entertain any submittal for an approved alternate from any party not meeting the definition of Bidder.

#### 6. ENVIRONMENTAL PROCUREMENT POLICY

The City has established an Environmental Procurement Policy which encourages the inclusion of environmentally responsible products and services available to meet the intended purpose. We encourage the offer of alternatives that broaden the range of environmentally responsible products or services that will meet the performance requirements of this solicitation. IF YOU WISH TO SUBMIT AN ALTERNATIVE, follow the procedures specified in the Instructions to Bidders, Approved Alternate Section of this document., unless the approved alternate clause has been deemed not applicable.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **7. PURCHASING WEB SITE**

The Purchasing web site provides a wide variety of information; including the capability to download solicitations and plan sheets (if applicable), how to introduce your products, a list of the Buyer's commodity lines, etc. The web site can be accessed at <http://www.scottsdaleaz.gov/purchasing>. Registering and downloading a solicitation will also provide the supplier with notices of all addenda that are issued.

#### **8. DOWNLOADING SOLICITATIONS**

All solicitation documents; plan sheets/drawings if applicable and addenda are available for download in .pdf format. Bidders may print their own copies of these documents or provide the files to any reprographics/copy center in their area. Bidders will no longer be able to pick-up these documents at the Purchasing Department and plan shipments will no longer be available. There will be one set of plan sheets/drawings (if applicable) available for onsite review only at the Purchasing Office located at 9191 E. San Salvador Dr., Scottsdale, AZ 85258.

It is imperative that you download the solicitation from the Purchasing web site at <https://eservices.scottsdaleaz.gov/eservices/solicitations/> in order to be notified of associated addenda.

#### **9. EMAIL NOTIFICATION**

The City of Scottsdale does not maintain a Bidder list; however, on the Purchasing web site, lower right side, see "Subscribe to Solicitation Opportunities", enter your email address and click subscribe to receive a notification of Solicitation Opportunities twice weekly at <http://www.scottsdaleaz.gov/purchasing>.

#### **10. CITY OF SCOTTSDALE PROCUREMENT CODE**

All procurement activities, conducted by the City of Scottsdale, are in conformance with the rules and regulations of the Scottsdale Procurement Code. A copy of the Code is available for review in the Office of the City Clerk located at City Hall, 3939 Drinkwater Boulevard and the Purchasing Office, located at 9191 E. San Salvador Drive, Scottsdale, Arizona. A copy of the Code is also available from the Purchasing website at <http://www.scottsdaleaz.gov/purchasing>.

A hard copy of the Code is available for purchase, for a fee of \$10.00, at the Purchasing Office.

#### **11. PROSPECTIVE BIDDER'S CONFERENCE**

A prospective Bidder's conference may be held. If scheduled, the date and time of this conference will be indicated on the cover page of this document. The purpose of this conference will be to clarify the contents of this solicitation in order to prevent any misunderstanding of the City's position. This conference will also give Bidders an opportunity to submit any questions and discuss any questions previously submitted.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **12. BIDDER'S PRESENTATION**

Bidders may be invited to make a presentation. If invited, Bidders will be notified of the date and time of the presentation by the City of Scottsdale Purchasing Department.

#### **13. INELIGIBLE BIDDER**

The preparer of the bid specifications is not eligible to submit a bid or proposal on the solicitation for which they prepared the specification, nor is the preparer eligible to supply any product to a Bidder or Offeror on the solicitation for which they prepared the specification.

#### **14. OBLIGATIONS**

The issuance of this solicitation does not obligate the City to pay any costs incurred in the preparation and submission of proposals.

#### **15. NON COLLUSION AFFIDAVIT**

By signing the Offer Form/Signature Page of the solicitation, or other official contract form, the Bidder certifies that:

In connection with the performance of this solicitation or any resulting Contract, the Bidder is stating and certifying that the Contractor/Company has not either directly, or indirectly, entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free competitive proposing in connection with the preparation or submission of its submittal in response to this solicitation or any potential resulting Contract.

If any company is jointly owned or associated through common officers/employees with another company(s) that is/are responding to the same solicitation, both/all of those companies must take all precautions so as to make sure the preparation of their Bid or Proposal submittal is done completely independent of the other company(s) or individual(s). Specifically, any individual working on preparation, approving or signing one submittal can have no knowledge of or interaction with any other bid or proposal submission from a different company for that same solicitation.

If the subject matter of this solicitation is construction, the Bidder shall submit a completed and Notarized Non Collusion Affidavit, stating and certifying that said Bidder/Company has not either directly, or indirectly, entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free competitive proposing in connection with the preparation or submission of its submittal in response to this solicitation or any potential resulting Contract. The Bidder is to return the completed and notarized Non Collusion Affidavit with their submittal.

#### **16. IMMIGRATION LAW COMPLIANCE**

By signing the Offer Form/Signature Page of this solicitation, the Bidder certifies and warrants that for all solicitations for services (including construction services) it has complied with the E-Verify Program as required by ARS §23-214(A) or will have complied with the requirements of the E-Verify Program before award. Failure to comply with the E-Verify Program may result in the automatic disqualification of the submittal as being non-responsive or the termination of any Contract awarded and the possible forfeiture of any applicable bond.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **16. IMMIGRATION LAW COMPLIANCE – CONT'D**

The City will include specific “Compliance with Federal and Arizona State Immigration Laws” language in any Contract or Subcontract it enters into with the successful Bidder. In addition, this language must be included in any Subcontracts that the successful bidder enters into with its Subcontractors.

#### **17. LAWFUL PRESENCE IN THE UNITED STATES FOR PERSONS**

Arizona State law A.R.S. §1-502 (H.B. 2008) requires that all PERSONS who will be awarded a Contract and apply for public benefit, must demonstrate through a signed affidavit and the presentation of a copy of documentation, that they are lawfully present in the United States.

A PERSON is defined as all NATURAL PERSONS/INDIVIDUALS/SOLE PROPRIETORSHIPS as indicated by your W9 Filing. *(This law does not apply to LLP's, LLC's, PLLC's, Corporations, Limited Partnerships or General Partnerships)*

By submitting your quote, bid or proposal to the City, you are agreeing that if you are selected as the awardee and meet the criteria as a PERSON, you will abide by this law and sign and submit an AFFIDAVIT DEMONSTRATING LAWFUL PRESENCE IN THE UNITED STATES and attach the appropriate copy of your documentation in proof of that statement. Types of acceptable documentation copies are an Arizona Driver's License issued after 1996, Arizona nonoperating identification license, U.S. Birth Certificate, U.S. Passport, I-94 Form with photograph and several others that are all listed on the Affidavit Form that the City will send to you for your completion prior to issuing any Contract.

If you have previously done business with the City and already have filed the above Affidavit with copies of an acceptable documentation please indicate when you submitted it. If your acceptable Affidavit is already on file with the City, that will be sufficient to meet this requirement.

If you fail to complete and provide a completed Affidavit and accompanying acceptable copy of your documentation, or not advise us of your prior filing within 10 calendar days of being requested by then you may be considered non responsive and disqualified from that award consideration. You can obtain the complete Affidavit form from the Purchasing Department at (480) 312-5700 or the Purchasing web site at <http://www.scottsdaleaz.gov/Purchasing> on the lower right side of the page under Forms.

#### **18. TAXES/LICENSES**

##### **Federal Excise Taxes:**

The City of Scottsdale is exempt from certain federal excise taxes. The most common areas where the City is exempt from Federal excise taxes are:

1. Fuel that is used by the City
2. Communication
3. Heavy trucks, trailers and tractors
4. Certain Superfund activity

If there is a specific circumstance that is in doubt you should contact the City to resolve that status of that Federal Excise tax and its applicability.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 18. TAXES/LICENSES – CONT'D

##### **Transaction Privilege (Sales) Taxes on the City:**

The City of Scottsdale is not exempt from being charged the appropriate Arizona State, County, and City privilege (sales) taxes on the goods and services that we procure. For suppliers within the State of Arizona, the City expects to be charged the appropriate privilege taxes on the invoice. For out of state suppliers that do not have the ability to collect Arizona State privilege taxes, the City will self-accrue such Arizona State and City use taxes for collection and payment to the State of Arizona and City of Scottsdale.

**Transaction Privilege (Sales) Taxes on the Supplier / Contractor:** Certain business services and activities may have a City of Scottsdale Privilege (sales) tax liability. To determine the City of Scottsdale tax treatment, please visit the following website and view the City of Scottsdale Tax Code and other Privilege and Use tax resources.

Questions pertaining to the applicability of taxes shall be directed to the City of Scottsdale Tax & License Section at 480-312-2400. The Contractor shall be responsible for payment of all applicable taxes due on Contract income whether or not such taxes are specifically separated in the bid amount.

<http://www.scottsdaleaz.gov/taxes/>

Certain Business Services and Activities may have a State Privilege (sales) tax liability. To determine the State tax treatment, please visit the following website or contact the Arizona Department of Revenue at 602-716-6578 or 602-716-6657.

<http://azleg.state.az.us/ArizonaRevisedStatutes.asp?Title=42>

To obtain a State of Arizona Privilege (Sales) Tax License Application, please go to the following website:

<http://www.azdor.gov/Business.aspx>

The City of Scottsdale requires a license for service-oriented businesses located in Scottsdale that do not have a City of Scottsdale transaction privilege (sales) tax liability. This includes all activities or acts including, but not limited to service, professionals, trades and occupations, personal or corporate. To engage or continue in business the owner must obtain a Business, Occupational and Professional License. Service oriented businesses located outside the City limits are NOT required to obtain a Business, Occupational and Professional License from the City of Scottsdale.

Please visit the following website for the City of Scottsdale Transaction Privilege & Use Tax License and the Business, Occupational and Professional License applications:

<http://www.scottsdaleaz.gov/taxes>

Bidder is solely responsible for any and all tax obligations which may result out of the Bidder's performance of this Contract. The City has no obligation to pay any amounts for taxes, of any type incurred by the Bidder.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 18. TAXES/LICENSES – CONT'D

##### **Construction Related Transaction Privilege (Sales) Taxes Responsibility of the Contractor:**

The Contractor shall be responsible for payment of all applicable State of Arizona and City of Scottsdale transaction privilege (sales) taxes due on construction income whether or not such taxes are specifically separated in the bid amount. The taxes are to be reported on either a progressive billing (accrual) basis or cash receipts basis, depending on the method chosen at the time application was made for the Privilege (sales) Tax License.

City Privilege (sales) tax exemptions/deductions may be applicable to certain projects. We advise you to consider this as you prepare your bid. Please review, in detail, Sections 415, 465, and 110 of the Scottsdale Revised City Code, Appendix C to determine if exemptions/deductions are applicable. For tax guidance, please reference the City Code and other tax resources at the following website:

<http://www.scottsdaleaz.gov/taxes/>

The State of Arizona has similar exemptions; please reference ARS Title 42 at the following website:

<http://www.azleg.state.az.us/ArizonaRevisedStatutes.asp?Title=42>

To determine tax treatment of design/build Contracts, please contact the Arizona Department of Revenue at 602-255-2060 and the City of Scottsdale Tax Audit Section at 480-312-2629.

Construction bids will be evaluated and recommended for award based on the total bid cost including tax.

#### 19. CONTRACTOR'S LICENSING REQUIREMENTS

If applicable, the Contractor shall state his Arizona State Contractor's License Number and Classification on the Bid Form and Bid Form Signature Page, as evidence that he is licensed to contract the work indicated in the specifications at the time of bid submittal.

In accordance with Article 3, Regulation 32-1151 of the Arizona Registrar of Contractors Statutes and Rules, it is unlawful for any person, firm, partnership, corporation, association or other organization, or a combination of any of them, to engage in the business of, submit a bid or respond to a Request for Qualification/Quotation or a Request for Proposals for construction services as, act or offer to act in the capacity of or purport to have the capacity of a Contractor without having a Contractor's license in good standing in the name of the person, firm, partnership, corporation, association or other organization at the time of bid submittal, if such licensing is a requirement of the Arizona Registrar of Contractors.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **20. LITIGATION**

The Bidder will disclose any issue or potential issue that may have a material bearing on the financial condition, solvency or credit worthiness of the organization. Disclosure includes any material contingent liabilities or uninsured potential losses, involuntary contract terminations in other jurisdictions and any voluntary or involuntary bankruptcy filings over the past 7 years. The Bidder will also disclose any litigation in which the Bidder has been involved in, either as a plaintiff or defendant, within the past 3 years, and the Bidder shall agree to notify the City within 7 days of any litigation or significant potential for litigation of which the Bidder becomes aware. Further, the Bidder will be required to warrant that it will disclose in writing to the City all litigation involving the Bidder, the Bidder's related organization, owners and key personnel.

#### **21. SUBCONTRACTOR'S LIST**

If, at the time of bidding, any Bidder intends to Subcontract any portion of this Contract, the Bidder must complete the information required on the Subcontractor's List preceding the Bid Form and include this list with bid submittal documents.

#### **22. SUBCONTRACTORS**

During the performance of the Contract, the Contractor may engage any additional Subcontractors as may be required for the timely completion of this Contract, unless specifically prohibited by the specification. The addition of any Subcontractors must first receive the approval of the City. The awarded Contractor may relieve Subcontractors of City Tax liability by providing them with a completed Subcontractor Written Declaration form.

In the event of subcontracting, the sole responsibility for fulfillment of all terms and conditions of this Contract rests with the Contractor. The Contractor assumes responsibility for the proper performance of the work of Subcontractors and any acts and omissions in connection with such performance. Nothing in the Contract documents is intended or deemed to create any legal or contractual relationship between the City and any Subcontractor or Sub-Subcontractor, including but not limited to any third-party beneficiary rights.

#### **23. CONFIDENTIAL INFORMATION**

Requests for nondisclosure of confidential information such as trade secrets and other proprietary data must be made known to the City within the bid submittal.

Bidders are instructed to clearly identify any proprietary information that may be submitted, and, if feasible, package such information in a separate, sealed envelope labeled "Confidential" or "Proprietary".

The City is subject to Arizona statutes and City Charter provisions that permit the inspection of public records. The City cannot ensure confidentiality of any portion of a submittal document in the event a public inspection request is made.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **23. CONFIDENTIAL INFORMATION – CONT'D**

However, in accordance with Section R2-188.23 pertaining to Request for Proposals and Section R2-188.6 pertaining to Invitation for Bids, of the City's Procurement Code, the City shall examine the portions of your proposal noted as "Confidential" and/or "Proprietary". If a determination to disclose the information is made, you shall be so informed.

This is the only notification concerning confidential information that will be given to potential bidders, and this provision should be taken into consideration prior to submitting a bid.

After Contract award, and unless otherwise instructed by the Bidder, the City shall destroy all information identified as confidential or proprietary in accordance with public records retention requirements.

#### **24. SMALL BUSINESS**

Small, minority owned businesses (MBE/WBE/DBE) are encouraged to respond to City of Scottsdale solicitations.

#### **25. TITLE VI NOTICE**

"The City of Scottsdale, in accordance with the provisions of Title VI of the Civil Rights Act of 1964 (78 Stat. 252.42 U.S.C. §§ 2000d-4) and the Regulations, hereby notifies all bidders that it will affirmatively ensure that for any contract entered into pursuant to this advertisement, disadvantaged business enterprises will be afforded full and fair opportunity to submit bids in response to this invitation and will not be discriminated against on the grounds of race, color, or national origin in consideration for an award."

#### **26. INTERPRETATIONS, ADDENDA**

THE CITY OF SCOTTSDALE WILL NOT BE RESPONSIBLE FOR BIDDERS ADJUSTING THEIR SUBMITTAL BASED ON ORAL INSTRUCTIONS BY ANY MEMBER OF THE CITY STAFF OR BY THE CITY'S CONTRACTED CONSULTANT OR AGENT. SUBMITTALS DEVIATING FROM THE SPECIFICATIONS CONTAINED HEREIN BY ANY MEANS OTHER THAN AN AUTHORIZED ADDENDUM BY THE PURCHASING DIVISION WILL BE SUBJECT TO REJECTION.

Should a Bidder find an ambiguity, inconsistency or error in the Plans if applicable or Specifications, or should he be in doubt as to their meaning, he shall at once notify the contact person listed on page one of this solicitation, who will prepare a written addendum. The City will not be responsible for oral instructions or information.

All questions shall be submitted as per the Solicitation's Questions Clause.

Any addenda issued by the City will become a part of the Contract. By signing and submitting a bid or proposal, the Bidder/Proposer is acknowledging that they will abide by all addenda issued prior to the opening of the bids/proposals and agreeing that all pricing takes into account all such addenda.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **26. INTERPRETATIONS, ADDENDA – CONT'D**

A Notice of Addenda will be emailed to those who have registered as a downloader and provided their email address; or provided by other appropriate means to each bidder, person or firm recorded on the Plan Holder's list. The bidder/proposer can return to the City's website under Solicitation Opportunities to verify how many addenda have been issued against a specific solicitation. If they feel they are missing any addenda, they can register again as a downloader to obtain access to all issued addenda. A viewing copy of the addenda will also be available wherever the solicitation documents are kept. It is the responsibility of the Bidder/Proposer to be aware of ALL addenda before submitting their final bid/proposal. The City takes no responsibility for any addenda that a bidder/proposer has failed to address in their submittal, and will hold the Bidder/Proposer responsible that their pricing encompasses all issued addenda.

#### **27. SUBMITTAL PROCEDURE**

No submittal will be considered unless it is submitted on the Bid Forms contained herein (or as otherwise requested). Faxed or emailed submittals will not be considered. Erasures, interlineations or other modifications in the submittal shall be initialed by the authorized person signing the Offer & Acceptance/Proposal Signature Page document.

The Bid Form/Pricing Proposal page (if applicable) containing the pricing must be completed. The name of the Contractor/Company must be listed on the page.

To be considered responsive, the Offer and Acceptance Form/Proposal Signature page must be signed and dated by an authorized person(s) eligible to sign Contract documents for the Contractor and is part of the original bid/proposal submittal due at the stated date and time indicated in the solicitation. Consortiums, joint ventures, or teams entering submittals will not be considered responsive unless it is established that all contractual responsibility rests solely with one Bidder or one legal entity. The submittal must indicate the responsible entity.

Submitters should be aware that joint responsibility and liability will attach to any resulting Contract and failure of one party in a joint venture to perform will not relieve the other party or parties of total responsibility for performance.

If you wish to mail your submittal, please note that it is the submitter's responsibility to ensure the submittal is received at the Front Desk of the Purchasing Office with enough time to have it time and date stamped on or before the solicitation receipt date and time. Faxed or emailed submittals will not be accepted. **LATE SUBMITTALS WILL NOT BE CONSIDERED.**

Submittals received after the time and date specified will be returned to the bidder unopened. A submittal may be withdrawn prior to the time set for opening submittals.

No submittal may be withdrawn for a period of one hundred and twenty (120) days after the date set for receipt of submittals.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **27. SUBMITTAL PROCEDURE – CONT'D**

At any time prior to the specified solicitation due time and date, a Bidder may withdraw the bid. Faxed withdrawals will not be considered.

Submittals received by the City with the signed Offer on the Offer and Acceptance Form/Proposal Signature document constitutes a legally binding offer by the Contractor.

All submittals are to be completed on City of Scottsdale (COS) forms without any alterations; failure to do so may result in your submittal being rejected.

#### **28. AWARD DETERMINATION**

Responsive proposals will be evaluated based on the evaluation criteria established within the solicitation document. Various elements of the proposal submittal will be reviewed and evaluated against the solicitation requirements. There may or may not be a requested presentation from the top proposals to further understand their proposal and how it responds to the solicitation requirements. Proposers should not assume there will be an opportunity for presentations and should therefore make their proposal submittals comprehensive in response to the solicitation requirements.

Upon conclusion of all of the evaluations, a recommendation is made to award to the Proposer that best meets the City's needs and provides the best value to the City.

Notwithstanding any other provision of the Request for Proposal, the City expressly reserves the right to:

- (1). Waive any immaterial defect or informality; or
- (2). Reject any or all Proposals, or portions thereof; or
- (3). Reissue a Request for Proposal.
- (4). To award by individual line item, by group of line items, or as a total, whichever is deemed most advantageous to the City.

#### **29. REJECTION OF BIDS**

The Purchasing Director or City Council reserves the right, as the interest of the City requires, to reject any or all submittals, to waive any informality in submittals received, to award a Contract by accepting or rejecting any alternate submittal(s) (additive or subtractive) and reserves the right to reject the submittal(s) of any Bidder who has previously failed to perform competently in any Contract with the City.

#### **30. PROTESTS**

Pursuant to the City of Scottsdale Procurement Code Section 2-213 an aggrieved person may protest any aspect of a solicitation prior to award of a Contract. As used herein, the phrase "any aspect of a solicitation" shall be limited in its interpretation to mean an alleged violation of the City's Procurement Code as it relates to the bid solicitation, its evaluation, or its award.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

### 30. PROTESTS – CONT'D

A protest must be filed within ten (10) calendar days after the protestor, exercising reasonable diligence, knew or should have known of facts and circumstances upon which the protest is based. Failure to protest any issue, fact or circumstance the protestor knew or should have known upon the exercise of reasonable diligence within said ten (10) calendar day period shall forever preclude a hearing based upon that issue, fact or circumstance.

Notice of Awards will be given either through the City Council Meeting Agendas for those Contracts being awarded by City Council ( i.e. ,for construction and professional services) or through a Notice of Intent to Award posting, seven (7) calendar days prior to award, on the Purchasing section of the City's Internet Web Site for all administratively awarded Contracts. Award of Contracts shall be final and no protest pursuant to this section may be filed after award.

A protest must be in writing and shall:

- State the name and address of the aggrieved person.
- Identify the contracting activity and the number of the solicitation.

Contain a statement of all the grounds for the protest that the protestor then knows or should know based upon the exercise of reasonable diligence. Include supporting exhibits, evidence or documents to substantiate any claims unless not available within the filing time in which case the expected availability date shall be indicated.

Material submitted by a protestor shall not be withheld from an interested party except to the extent that the withholding of information is permitted or required by law or as determined pursuant to code provisions for confidential material.

If the protestor believes the protest contains material that should be withheld, a statement advising the Director of this fact shall accompany the protest submission.

The written protest must be filed with the Purchasing Director at the following address:

City of Scottsdale  
Purchasing Services Department  
9191 E San Salvador Dr.  
Scottsdale, AZ 85258  
Attn: James Flanagan, Purchasing Director

The Director may dismiss a protest, upon a written determination, before scheduling a hearing if:

The protest does not state a valid basis for protest; or

The protest is untimely pursuant to Procurement Code Section 2-213.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

### 30. PROTESTS – CONT'D

If the Director determines a hearing is appropriate under the circumstances, the Director shall notify the protestor of the time and place set for a hearing on the protest. The Director may also give notice of the hearing to any other persons involved in the solicitation whose interests may be affected by the ruling requested from the Director. Any person whose interest is affected shall be permitted to intervene and participate in such hearing.

Nothing contained herein shall require that the protest hearing be held prior to the award, if evidence from the solicitation, its evaluation or its award cannot be released to the public until after the award in order to protect the competitive process or in the best interests of the City.

### 31. CONTRACT AWARD NOTIFICATION

Intent to Award notices for Contracts conducted as formal solicitations will be posted on Purchasing's website on the Intent to Award listing. Informal solicitations will be posted to the Award listing upon award. Intent to Award and award information can be found at the link provided below:

<https://eservices.scottsdaleaz.gov/eServices/Solicitations/Awards.aspx?CID=0>

The City Council must approve award of Contracts for construction and professional services exceeding the formal procurement limit. Any Contract award going to City Council for approval is not binding on the City until after approval by the City Council, even if previously signed by the Contractor and a City representative. All other Contracts exceeding the formal procurement limit may be administratively awarded by the Purchasing Director.

**It is the submitter's responsibility to access this information from the City of Scottsdale Purchasing website link provided above.** This is the only notification you will receive regarding the posting of Notices of Intent to Award and Award.

### 32. AWARD OF CONTRACT

By signing the Offer portion of the Offer/Acceptance Form as a part of the Response to the solicitation, the Contractor is making a non-contingent offer to Contract with the City strictly based upon the terms, conditions, and specifications contained in the City's solicitation. The City is under no obligation to accept any identified exceptions. These bid or proposal offers do not become Contracts until after the Purchasing Director has signed the acceptance portion of the Offer/Acceptance Form. The Contract is then considered awarded to the successful Contractor, eliminating the signing of a separate Contract.

For that reason, all of the terms, conditions and specifications of the procurement Contract are contained in the solicitation, unless any of the terms, conditions or specifications are modified by an addendum to the solicitation, a Contract amendment, or by mutually agreed written terms and conditions in the Contract documents.

## INSTRUCTIONS TO BIDDERS



### WINDOW CLEANING SERVICES

RFP #16RP032

### **32. AWARD OF CONTRACT – CONT'D**

The effective date of this Contract shall be the date the Purchasing Director signs the Offer and Acceptance Form, unless another date is specifically stated as the effective date.

The Contractor is cautioned not to begin any billable work or provide any materials or services under this Contract until the Contractor receives a Purchase Order document or separate Notice to Proceed.

Once the City has awarded the Contract by signing the acceptance portion of the Offer/Acceptance Form, Notice of Contract Award and presenting it to the Contractor, the Contractor is required to provide all additional Bonds and/or Insurance Certificates, and other documentation required to issue the Purchase Order or Notice to Proceed; within ten (10) calendar days after the date of this Acceptance of Offer or Notice of Contract Award. If the Contractor fails to furnish the required documents within the stated ten (10) calendar days, they may be considered in default and may risk forfeiture of any applicable required Bid Bond. All required documents shall be sent to the Purchasing Representative listed in the solicitation.

### **33. BID BOND**

(Not Applicable)

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **1. ADDITIONAL SERVICE REQUESTED**

Any service requested which is not specifically authorized by the Contract or written adjustments thereto, requires the issue of a separate purchase order by the City for authorization to perform, and separate billing by the Contractor for payment.

#### **2. ADVERTISING**

No advertising or publicity concerning the City using the Contractor's services shall be undertaken without prior written approval of such advertising or publicity by the City of Scottsdale Contract Administrator and by the City Attorney.

#### **3. ARIZONA LAW**

The Contract and all Contract documents are considered to be made under, and will be construed in accordance with and governed by the laws of the State of Arizona without regard to the conflicts or choice of law provisions. Any action to enforce any provision of this Contract or to obtain any remedy under this Contract will be brought in the Superior Court, Maricopa County, Arizona, and for this purpose, each party expressly and irrevocably consents to the jurisdiction and venue of this Court.

#### **4. ASSIGNMENT**

Services covered by this Contract may not be assigned or sublet in whole or in part without first obtaining the written consent of the Purchasing Director and Contract Administrator.

#### **5. ATTORNEY'S FEES**

In the event either party brings any action for any relief, declaratory or otherwise, arising out of this Contract, or on account of any breach or default hereof, the prevailing party shall be entitled to receive from the other party reasonable attorneys' fees and reasonable costs and expenses, determined by the court sitting without a jury, which shall be deemed to have accrued on the commencement of such action and shall be enforceable whether or not such action is prosecuted to judgment.

#### **6. AUTHORITY**

Each party hereby warrants and represents that it has full power and authority to enter into and perform this Contract, and that the person signing on behalf of each has been properly authorized and empowered to enter this Contract. Each party further acknowledges that it has read this Contract, understands it, and agrees to be bound by it.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **7. CANCELLATION OF CITY CONTRACTS**

The City may cancel any Contract or Agreement, without penalty or obligation, if any person significantly involved in initiating, negotiating, securing, drafting or creating the Contract on behalf of the City's departments or agencies is, at any time while the contract or any extension of the Contract is in effect, an employee of any other party of the Contract in any capacity or a consultant to any other party of the Contract with respect to the subject matter of the Contract. The cancellation shall be effective when written notice from the City is received by all other parties to the Contract, unless the notice specifies a later time (A.R.S. 38-511).

#### **8. CAPTIONS/HEADINGS**

The headings used in the Contract documents are for ease of reference only and will not in any way be construed to limit or alter the meaning of any provision.

The captions used in this Contract are solely for the convenience of the parties, do not constitute a part of this Contract and are not to be used to construe or interpret this Contract.

#### **9. CERTIFICATE OF INSURANCE**

The successful vendor(s) will be required to furnish the City of Scottsdale a Certificate of Insurance on a standard insurance industry ACORD™ form or its equivalent when separate insurance requirements are listed under clause #28-Insurance Requirements. The ACORD™ form must be issued by an insurance company authorized to transact business in the State of Arizona. A sample of a standard insurance industry ACORD™ form with the required additional insured language can be found on the Purchasing web site under forms at: <http://www.scottsdaleaz.gov/Purchasing>. Failure to provide a Certificate of Insurance with the appropriate verbiage will result in rejection of your certificate and/or may be cause for Contract default. Additionally, Certificates of Insurance submitted without referencing the solicitation number will be subject to rejection and discarded.

#### **10. CHANGES IN THE WORK**

The City may at any time, as the need arises, order changes within the scope of the work without invalidating the Contract. If such changes increase or decrease the amount due under the Contract documents, or in the time required for performance of the work, an equitable adjustment shall be authorized by written Change Order.

The City will execute a formal Change Order based on detailed written quotations from the Contractor for work related changes and/or a time of completion variance. All Change Orders are subject to approval by the City.

Contract Change Orders are subject to the Rules and Procedures within the City's Procurement Code. Change Orders to Contracts may be executed, according to established rules, when provided for in the original Contract.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **10. CHANGES IN THE WORK – CONT'D**

The Contractor will not perform any additional services without a written Change Order approved by the City. If the Contractor performs additional services without a Change Order, the Contractor will not receive any additional compensation.

#### **11. CHEMICALS**

Contractors must agree to provide Material Safety Data Sheets ( MSDS ) for all substances that are delivered to the City of Scottsdale, that come under the Federal requirements of 29CFR 1910 Subpart Z - Toxic and Hazardous Substances, which includes 29CFR 1910.1200 - Hazard Communication

All Contractors using chemicals on City of Scottsdale property shall use only the safest chemicals, with the least harmful ingredients. These chemicals shall be approved for use by a City of Scottsdale representative prior to bringing them on property.

Contractors shall make every attempt to apply approved chemicals with highly volatile organic compounds, outside of working hours. Adequate ventilation shall be used at all times during the application of these approved chemicals.

In conjunction with the Occupational Safety and Health Standards, Subpart-Z Toxic and Hazardous Substances, and Section 1910.1200 Hazard Communication, Contractors are hereby informed of the presence of (or possible presence) of chemicals in the area where the work requested will be performed. It is the responsibility of all selected Contractors to contact the City of Scottsdale for specific information relative to the type of chemicals present and location of appropriate material safety data sheets.

#### **12. COMPLIANCE WITH FEDERAL AND ARIZONA STATE IMMIGRATION LAWS**

Under the provisions of A.R.S. §41-4401, the Bidder warrants to the City that the Bidder and all its Subcontractors will comply with all Federal Immigration Laws and Regulations that relate to their employees and that the Bidder and all its Subcontractors now comply with the E-Verify Program under A.R.S. §23-214(A).

A breach of this warranty by the Bidder or any of its Subcontractors will be considered a material breach of this Contract and may subject the Bidder or Subcontractor to penalties up to and including termination of this Contract or any subcontract.

The City retains the legal right to inspect the papers of any employee of the Bidder or any Subcontractor who works on this Contract to ensure that the Bidder or any Subcontractor is complying with the warranty given above.

The City may conduct random verification of the employment records of the Bidder and any of its Subcontractors to ensure compliance with this warranty. The Bidder agrees to indemnify, defend and hold the City harmless for, from and against all losses and liabilities arising from any and all violations of these statutes.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **12. COMPLIANCE WITH FEDERAL AND ARIZONA STATE IMMIGRATION LAWS – CONT'D**

The City will not consider the Bidder or any of its Subcontractors in material breach of this Contract if the Bidder and its Subcontractors establish that they have complied with the employment verification provisions prescribed by 8 USCA §1324(a) and (b) of the Federal Immigration and Nationality Act and the E-Verify requirements prescribed by A.R.S. §23-214(A). The “E-Verify Program” means the employment verification pilot program as jointly administered by the United States Department of Homeland Security and the Social Security Administration or any of its successor programs.

The provisions of this Article must be included in any Contract the Bidder enters into with any and all of its Subcontractors who provide services under this Contract or any Subcontract. “Services” are defined as furnishing labor, time or effort in the State of Arizona by a Contractor or Subcontractor. Services include construction or maintenance of any structure, building or transportation facility or improvement to real property. The Contractor will take appropriate steps to assure that all subcontractors comply with the requirements of the E-Verify Program. The Contractor’s failure to assure compliance by all its’ Subcontractors with the E-Verify Program may be considered a material breach of this Contract by the City.

#### **13. COMPLIANCE WITH FEDERAL AND STATE LAWS**

The City has entered into this Contract with the Bidder relying on his knowledge and expertise to provide the services contracted for. As a part of that reliance, the Bidder represents that he knows and understands the relevant and applicable federal and state laws that apply to the services provided through this Contract, and agrees to comply with these relevant and applicable federal and state laws.

The Bidder understands and acknowledges the applicability to it of the American with Disabilities Act, the Immigration Reform and Control Act of 1986 and the Drug Free Workplace Act of 1989. The following is only applicable to construction Contracts: The Bidder must also comply with A.R.S. § 34-301, “Employment of Aliens on Public Works Prohibited”, and A.R.S. § 34-302, as amended, “Residence Requirements for Employees”.

#### **14. CONFLICT OF INTEREST**

The City may cancel any Contract or Agreement, without penalty or obligation, if any person significantly involved in initiating, negotiating, securing, drafting or creating the Contract on behalf of the City’s departments or agencies is, at any time while the Contract or any extension of the Contract is in effect, an employee of any other party of the Contract with respect to the subject matter of the Contract. The cancellation shall be effective when written notice from the City is received by all parties to the Contract, unless the notice specifies a later time (A.R.S. 38-511).

#### **15. CONTRACT ADMINISTRATOR DUTIES**

The Contract Administrator shall be responsible to audit the billings, approve payments, establish delivery schedules, approve addenda, and assure Certificates of Insurance are in City’s possession and are current and conform to the Contract requirements.

**GENERAL TERMS AND CONDITIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**16. CONTRACTOR ON SITE SAFETY REPORTING REQUIREMENTS**

For any non-construction City supplier whose service Contract(s) (either singular or in aggregate) results in the Contractor working 500 or more hours on site at a City of Scottsdale location(s) in any one calendar quarter, the following documentation must be provided by the Contractor to the Contract Administrator (CA):

- the Contractor's most recent OSHA 300A (if applicable);
- all accident reports for injuries that occurred in the city under the Contract during the most recent review period;
- the Contractor's current worker's compensation experience modifier;
- the above information is to be provided to the CA initially and every February thereafter as long as the Contract is in force;
- the CA will provide this information to Risk Management when requested.

**17. CO-OP USE OF CONTRACT**

In addition to the City of Scottsdale, this Agreement may be extended for use by other municipalities, government agencies and governing bodies, including the Arizona Board of Regents, and political subdivisions of the State. Any such usage by other entities must be in accord with the ordinances, charter and/or rules and regulations of the respective entity and the approval of the Contractor.

**18. COUNTERPARTS**

This Contract may be executed in one or more counterparts, and each originally executed duplicate counterpart of this Contract shall be deemed to possess the full force and effect of the original.

**19. ENDANGERED HARDWOODS**

Any construction, building addition or alteration project which is financed by monies of this state or its political subdivisions shall not use endangered tropical hardwood unless an exemption is granted by the Director of the State of Arizona, Department of Administration.

The Director shall only grant an exemption if the use of endangered tropical hardwood is deemed necessary for historical restoration or to repair existing facilities and the use of any substitute material is not practical. Any lease-purchase agreement entered into by this state or its political subdivisions for construction shall specify that no endangered tropical hardwood may be used in the construction unless an exemption is granted by the Director. As used in this subsection, "endangered tropical hardwood" includes ebony, lauan, mahogany or teak hardwood.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **20. ENTIRE AGREEMENT**

This Contract constitutes the entire understanding of the parties and supersedes all previous representations, written or oral, with respect to the services specified herein. This Contract may not be modified or amended except by a written document, signed by authorized representatives of each party.

#### **21. EQUAL EMPLOYMENT OPPORTUNITY**

During the performance of this Contract, the Bidder will follow the Federal government's guidelines to ensure that employees or applicants applying for employment will not be discriminated against because of race, color, religion, sex or national origin. The City of Scottsdale Diversity Office can be reached at 480-312-2727.

#### **22. ESTIMATED QUANTITIES**

All quantities referenced in this solicitation document are subject to adjustment dictated by City requirements. Quantities at variance with stated bid quantities may be purchased as required.

#### **23. EXECUTION OF CONTRACT**

The Contractor shall provide all the required documentation, which can include but may not be limited to, applicable bonds, insurance certificates, IRS W-9 Form and other documentation required to issue the Purchase Order or Notice to Proceed within ten (10) calendar days after the date of the Acceptance of Offer or Notice of Contract Award by the City. If a separate City Contract is required, the Contractor must execute it within ten (10) calendar days and return it to the City. Failure to complete these requirements within ten (10) calendar days may place the Contractor in default.

#### **24. FORCE MAJEURE**

The City shall not be held responsible for acceptance of all or any part of the materials tendered for delivery under this Agreement due to federal, state or municipal action, statute, ordinance or regulation, strike or other labor trouble, fire, windstorm or other incidents outside of the City's control which shall make such acceptance impossible or impractical.

Neither party shall be responsible for delays or failures in performance resulting from acts beyond their control. Such acts shall include, but not be limited to, acts of God, riots, acts of war, epidemics, governmental regulations imposed after the fact, fire, communication line failures, or power failures.

#### **25. FUNDS APPROPRIATION**

If the City Council does not appropriate funds to continue this Contract and pay for required charges, the City may terminate this Contract at the end of the current fiscal period. The City agrees to give written notice to the Contractor at least 30 days before the end of its current fiscal period and will pay the Contractor for all approved charges incurred through the end of this period.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **26. INDEMNIFICATION**

To the fullest extent permitted by law, Bidder, its successors, assigns and guarantors, shall defend, indemnify and hold harmless the City of Scottsdale, its agents, representatives, officers, directors, officials and employees from and against all allegations, demands, proceedings, suits, actions, claims, damages, losses, expenses, including but not limited to, attorney fees, court costs, and the cost of appellate proceedings, and all claim adjusting and handling expense, related to, arising from or out of, or resulting from any negligent or willful actions, acts, errors, mistakes or omissions by Bidder relating to work or services performed under this Contract, including but not limited to, any Subcontractor or anyone directly or indirectly employed by any of them or anyone for whose acts any of them may be liable and any injury or damages claimed by any of Bidder's and Subcontractor's employees.

Insurance provisions set forth in this agreement, if any, are separate and independent from the indemnity provisions of this paragraph and shall not be construed in any way to limit the scope and magnitude of the indemnity provisions. The indemnity provisions of this paragraph shall not be construed in any way to limit the scope and magnitude and applicability of the insurance provisions.

#### **27. INDEPENDENT CONTRACTOR**

The services Contractor provides under the terms of this Contract to the City are that of an Independent Contractor, not an employee, or agent of the City. The City will report the value paid for these services each year to the Internal Revenue Service (I.R.S.) using Form 1099.

City shall not withhold income tax as a deduction from contractual payments. As a result of this, Contractor may be subject to I.R.S. provisions for payment of estimated income tax. Contractor is responsible for consulting the local I.R.S. office for current information on estimated tax requirements.

#### **28. INSURANCE REQUIREMENTS**

##### **Insurance Representations and Requirements**

###### General

Contractor agrees to comply with all applicable City ordinances and state and federal laws and regulations.

Without limiting any obligations or liabilities of Contractor, must purchase and maintain, at its own expense, this Contract's stipulated minimum insurance with insurance companies properly licensed by the State of Arizona (admitted insurer) with an AM Best, Inc. rating of B ++ 6 or above or an equivalent qualified unlicensed insurer by the State of Arizona (non-admitted insurer) with policies and forms satisfactory to City of Scottsdale. Failure to maintain insurance as specified may result in termination of this Contract at City of Scottsdale's option.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

## 28. INSURANCE REQUIREMENTS – CONT'D

### Insurance Representations and Requirements – Cont'd

#### No Representation of Coverage Adequacy

By requiring the insurance stated in this Contract, the City of Scottsdale does not represent that coverage and limits will be adequate to protect Contractor. City of Scottsdale reserves the right to review any and all of the insurance policies and/or endorsements required by this Contract, but have no obligation to do so. Failure to demand any evidence of full compliance with the insurance requirements stated in this Contract or failure to identify any insurance deficiency does not relieve Contractor from, nor be construed or considered a waiver of, its obligation to maintain the required insurance at all times during the performance of this Contract.

#### Coverage Term

All insurance required by this Contract must be maintained in full force and effect until all work or services required to be performed under the terms of this Contract are satisfactorily performed, completed and formally accepted by the City of Scottsdale, unless specified otherwise in this Contract.

#### Claims Made

In the event any insurance policies required by this Contract are written on a "claims made" basis, coverage shall continue uninterrupted throughout the term of this Contract by keeping coverage in force using the effective date of this Contract as the retroactive date on all "claims made" policies. The retroactive date for exclusion of claims must be on or before the effective date of this Contract, and can never be after the effective date of this Contract. Upon completion or termination of this Contract, the "claims made" coverage shall be extended for an additional three (3) years using the original retroactive date, either through purchasing an extended reporting option; or by continued renewal of the original insurance policies. Submission of annual Certificates of Insurance, citing the applicable coverages and provisions specified herein, shall continue for three (3) years past the completion or termination of this Contract.

#### Policy Deductibles and or Self-Insured Retentions

The policy requirements may provide coverage which contains deductibles or self-insured retention amounts. Any deductibles or self-insured retention are not applicable to the policy limits provided to City of Scottsdale. Contractor is solely responsible for any deductible or self-insured retention amount. City of Scottsdale, at its option, may require Contractor to secure payment of any deductible or self-insured retention by a surety bond or irrevocable and unconditional Letter of Credit.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

## 28. INSURANCE REQUIREMENTS – CONT'D

### Insurance Representations and Requirements – Cont'd

#### Use of Subcontractors

If any work under this Contract is subcontracted in any way, Contractor must execute a written agreement with Subcontractor containing the same Indemnification Clause and Insurance Requirements as stated in this Contract protecting City of Scottsdale and Contractor. Contractor will be responsible for executing the agreement with Subcontractor and obtaining Certificates of Insurance verifying the insurance requirements.

#### Evidence of Insurance and Required Endorsements

Before starting any work or services under this Contract, Contractor must furnish City of Scottsdale with Certificate(s) of Insurance, or formal endorsements as required by this Contract, issued by Contractor's insurer(s) as evidence that policies are placed with acceptable insurers as specified in this Contract and provide the required coverage, conditions, and limits of coverage and that this coverage and the provisions are in full force and effect. If a Certificate of Insurance is submitted as verification of coverage, City of Scottsdale will reasonably rely upon the Certificate of Insurance as evidence of coverage but this acceptance and reliance will not waive or alter in any way the insurance requirements or obligations of this agreement. If any of the above cited policies expire during the life of this Contract, it is Contractor's responsibility to forward renewal Certificates within ten (10) days after the renewal date containing all the aforementioned insurance provisions. Certificates must specifically cite the following provisions endorsed to the Contractor's policy:

1. City of Scottsdale, its agents, representatives, officers, directors, officials and employees must be named an Additional Insured under the following policies:
  - a) Commercial General Liability
  - b) Auto Liability
  - c) Excess Liability - Follow Form to underlying insurance as required.
2. Contractor's insurance must be primary insurance as respects performance of subject contract.
3. All policies, except Professional Liability insurance, if applicable, waive rights of recovery (subrogation) against City of Scottsdale, its agents, representatives, officers, directors, officials and employees for any claims arising out of work or services performed by Contractor under this Contract.
4. If the Contractor receives notice that any of the required policies of insurance are materially reduced or cancelled, it will be Contractor's responsibility to provide prompt notice of same to the City, unless such coverage is immediately replaced with similar policies.

### Required Coverage

#### Commercial General Liability

Contractor must maintain "occurrence" form Commercial General Liability insurance with a limit of not less than \$1,000,000 for each occurrence, \$2,000,000 Products and Completed Operations Annual Aggregate, and a \$2,000,000 General Aggregate Limit. The policy must cover liability arising from premises, operations, independent contractors, products-completed operations, personal injury and advertising injury. If any Excess insurance is utilized to fulfill the requirements of this section, the Excess insurance must be "follow form" equal or broader in coverage scope than underlying.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

## 28. INSURANCE REQUIREMENTS – CONT'D

### Required Coverage – Cont'd

#### Vehicle Liability

Contractor must maintain Business Automobile Liability insurance with a limit of \$1,000,000 each occurrence on Contractor's owned, hired, and non-owned vehicles assigned to or used in the performance of the Contractor's work or services under this Contract. If any hazardous material, as defined by any local, state or federal authority, is the subject, or transported, in the performance of this contract, an MCS 90 endorsement is required providing \$5,000,000 per occurrence limits of liability for bodily injury and property damage. If any Excess insurance is utilized to fulfill the requirements of this section, the Excess insurance must be "follow form" equal or broader in coverage scope than underlying.

#### Workers Compensation Insurance

Contractor must maintain Workers Compensation insurance to cover obligations imposed by federal and state statutes having jurisdiction of Contractor's employees engaged in the performance of work or services under this Contract and must also maintain Employers' Liability Insurance of not less than \$500,000 for each accident, \$500,000 disease for each employee and \$1,000,000 disease policy limit.

## 29. LITIGATION

The Bidder will disclose any issue or potential issue that may have a material bearing on the financial condition, solvency or credit worthiness of the organization. Disclosure includes any material contingent liabilities or uninsured potential losses, involuntary Contract terminations in other jurisdictions and any voluntary or involuntary bankruptcy filings over the past 7 years. The Bidder will also disclose any litigation in which the Bidder has been involved in, either as a plaintiff or defendant, within the past 3 years, and the Bidder shall agree to notify the City within 7 days of any litigation or significant potential for litigation of which the Bidder becomes aware during the course of any contract with the City. Further, the Bidder will be required to warrant that it will disclose in writing to the City all litigation involving the Bidder, the Bidder's related organization, owners and key personnel.

## 30. LOCAL CONDITIONS, RULES AND REGULATIONS

The Bidder shall familiarize himself with the nature and extent of the Contract documents, work to be performed, all local conditions, and federal, state and local laws, ordinances, rules and regulations that in any manner may affect cost, progress or performance of the work.

## 31. MODIFICATIONS

Any adjustments, alterations, additions, deletions, or modifications in the terms and/or conditions of this Contract must be made by written Change Authorization approved by the Contract Administrator, Purchasing Director and the Contractor.

If Contractor performs any modification without written Change Authorization, the City shall not be obligated to accept said modification.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **32. NO PREFERENTIAL TREATMENT OR DISCRIMINATION**

In accordance with the provisions of Article II, Section 36 of the Arizona Constitution, the City will not grant preferential treatment to or discriminate against any individual or group on the basis of race, sex, color, ethnicity or national origin. The City of Scottsdale Diversity Office can be reached at 480-312-2727.

#### **33. NO WAIVER**

The failure of either party to enforce any of the provisions of the Contract documents or to require performance of the other party of any of the provisions of this Contract will not be construed to be a waiver of those provisions, nor will it affect the validity of the Contract documents, or the right of either party to enforce each and every provision.

No delay or failure of either party in exercising any right hereunder, and no partial or single exercise thereof, shall be deemed to constitute a waiver of such right or any other rights hereunder. All waivers must be in writing and signed by the party to be charged. Any waiver by either party of any requirement hereunder shall be deemed to be a specific limited waiver, and shall not be deemed to be a continuing waiver nor a waiver of any other requirement hereof.

#### **34. ORDER OF PRECEDENCE**

In the event of a conflict in the provisions of this solicitation or resulting Contract, as accepted by the City and as they may be amended, the following shall prevail in the order set forth below:

1. Signed and fully executed separate Contract or Offer and Acceptance Sheet
2. Special Terms & Conditions of the Solicitation
3. General Terms & Conditions of the Solicitation
4. Statement or Scope of Work ( SOW )
5. Specifications
6. Attachments
7. Exhibits
8. Instructions to Bidders
9. Other documents referenced or included in the Solicitation or Contract

#### **35. PATENTS**

The Contractor agrees upon receipt of notification to promptly assume full responsibility for the defense of any suit or proceeding which is, has been, or may be brought against the City of Scottsdale and its agents or bidders for alleged patent and/or copyright infringement, as well as for the alleged unfair competition resulting from similarity in design, trademark or appearance of goods by reason of the use or sale of any goods furnished under this Contract and the Contractor further agrees to indemnify the City against any and all expenses, losses, royalties, profits and damages including court costs and attorney's fees resulting from the bringing of such suit or proceedings including any settlement or decree of judgment entered therein.

The City may be represented by and actively participate through its own counsel in any such suit or proceedings if it so desires.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **36. PAYMENT TERMS**

The City of Scottsdale's payment terms are payment within thirty (30) days except in Title 34 circumstances where payment is required within fourteen (14) days. Payment may be sooner where cash discounts are offered for early payment; however, cash discounts offered will not be considered in determining lowest Bidder. In no event will payment be made prior to receipt of an original invoice containing invoice and Purchase Order numbers and receipt of purchased item. The City is not liable for delays in payment caused by failure of the vendor or Contractor to send invoice to the address specified below:

CITY OF SCOTTSDALE  
ACCOUNTS PAYABLE  
7447 E. INDIAN SCHOOL ROAD, #210  
SCOTTSDALE, ARIZONA 85251-4468

#### **37. PRICE REDUCTION**

If Contractor's, manufacturer, or supplier at any time during the course of this Contract, makes a general price decrease, to the Contractor, the Contractor shall promptly notify the City in writing and extend such decrease to the City effective on the date of such general price decrease.

#### **38. RECORDS AND AUDIT RIGHTS**

Bidder's and Subcontractor's books, records, correspondence, accounting procedures and practices, and any other supporting evidence relating to this Contract (all the foregoing hereinafter referred to as "Records") shall be open to inspection and subject to audit and/or reproduction during normal working hours by the City of Scottsdale, or its authorized representative, to the extent necessary to adequately permit evaluation and verification of any invoices, payments or claims based on Bidder's or Subcontractor's actual costs (including direct and indirect costs and overhead allocations) incurred, or units expended directly in the performance of work under this Contract. For the purpose of evaluating or verifying such actual or claimed costs or units expended, the City of Scottsdale or its authorized representative shall have access to said Records from the effective date of this Contract for the duration of the work and until three (3) years after the date of final payment by the City of Scottsdale to Bidder pursuant to this Contract.

The City of Scottsdale or its authorized representative shall have access, during normal working hours, to all necessary Bidder and Subcontractor facilities, and shall be provided adequate and appropriate work space, in order to conduct audits in compliance with the provisions of this Article. The City of Scottsdale shall give Bidder or Subcontractor reasonable advance notice of intended audits.

Bidder shall require Subcontractors to comply with the provisions of this Article by insertion of the requirements hereof in any Subcontract pursuant to this Contract.

**GENERAL TERMS AND CONDITIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**38. RECORDS AND AUDIT RIGHTS – CONT'D**

If an audit in accordance with this article, discloses overcharges, of any nature, by the Contractor to the City in excess of one percent (1%) of the total Contract billings, the actual cost of the City's audit shall be reimbursed to the City by the Contractor. Any adjustments and/or payments which must be made as a result of any such audit or inspection of the Contractor's invoices and/or records shall be made within a reasonable amount of time (not to exceed 90 days) from presentation of City's findings to Contractor.

**39. REGISTERED/LICENSES**

To be considered responsive, Contractors must be registered/licensed in the State of Arizona, if such registration/license is normally a requirement.

**40. REQUEST FOR TAXPAYER I.D. NUMBER & CERTIFICATION IRS W-9 FORM**

Upon request, the Contractor shall provide the required I.R.S. W-9 FORM which is available from the IRS website at [www.IRS.gov](http://www.IRS.gov) under their forms section.

**41. RISK OF LOSS**

Contractor agrees to bear all risks of loss, injury or destruction of goods and materials ordered as a result of this Invitation for Bid which occur prior to delivery to the City; and such loss, injury, or destruction shall not release Contractor from any obligation hereunder.

The Contractor agrees upon receipt of notification to promptly assume full responsibility for the defense of any suit or proceeding which is, has been, or may be brought against the City of Scottsdale and its agents or vendors for alleged patent and/or copyright infringement, as well as for the alleged unfair competition resulting from similarity in design, trademark or appearance of goods by reason of the use or sale of any goods furnished under this contract and the Contractor further agrees to indemnify the City against any and all expenses, losses, royalties, profits and damages including court costs and attorney's fees resulting from the bringing of such suit or proceedings including any settlement or decree of judgment entered therein.

The City may be represented by and actively participate through its own counsel in any such suit or proceedings if it so desires.

**42. SCOTTSDALE CITY SEAL AND CITY SYMBOL**

The Scottsdale City seal (as defined in S.R.C. § 2-1) and the City symbol are **registered marks and are reserved solely for the City's use**. Any other use or **reproduction of the City's registered marks in any print, digital, or other media and without the City's express, written consent is prohibited**. As a breach of this prohibition may impair the City's reputation, dilute its mark(s), or otherwise cause the City irreparable harm, the City shall be entitled to an immediate injunction enjoining such use in addition to any other legal or equitable remedies.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 43. SEVERABILITY

If any provision of the Contract documents or the application of them to any person or circumstance is invalid, illegal or unenforceable to any extent, the remainder of the Contract documents and their application will not be affected and are enforceable to the fullest extent permitted by law.

#### 44. SUCCESSORS AND ASSIGNS

No right or interest covered by this Contract shall be assigned in whole or in part without the prior written consent of the City.

The Contractor and the City agree that the provisions of the Contract documents are binding upon the parties, their employees, agents, heirs and assigns. This Contract extends to and is binding upon the Contractor, its successors and assigns, including any individual, company, partnership or other entity with or into which the Contractor merges, consolidates or is liquidated, or any person, corporation, partnership or other entity to which the Contractor sells its assets.

#### 45. TERMINATION

**Termination for Convenience:** City reserves the right to terminate this Contract or any part hereof for its sole convenience with thirty (30) days written notice. In the event of such termination, Contractor shall immediately stop all work hereunder, and shall immediately cause any of its suppliers and Subcontractors to cease such work. Contractor shall be paid a reasonable termination charge consisting of a percentage of the order price reflecting the percentage of the work performed prior to the notice of termination, plus actual direct costs resulting from termination.

Contractor shall not be paid for any work done after receipt of the notice of termination, nor for any costs incurred by Contractor's suppliers or Subcontractors which Contractor could reasonably have avoided. Contractor shall not unreasonably anticipate the requirements of this Contract.

**Cancellation for Cause:** City may also terminate this Contract or any part hereof with seven (7) days' notice for cause in the event of any default by the Contractor, or if the Contractor fails to comply with any of the terms and conditions of this Contract. Late deliveries, deliveries of products which are defective or do not conform to this Contract, unsatisfactory performance as judged by the Contract Administrator, and failure to provide City, upon request, with adequate assurances of future performance shall all be causes allowing City to terminate this Contract for cause.

In the event of termination for cause, City shall not be liable to Contractor for any amount, and Contractor shall be liable to City for any and all damages sustained by reason of the default which gave rise to the termination. If it should be determined that City has improperly terminated this Contract for default, such termination may be deemed a termination for convenience.

In the event Contractor is in violation of any Federal, State, County or City law, regulation or ordinance, the City may terminate this Contract immediately upon giving notice to the Contractor.

## GENERAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **46. TESTING OF MATERIALS**

When required in the course of any service or Contract, the procedures and methods used to sample and test material, will be determined by the City. Unless otherwise specified, samples and tests will be made in compliance with the following: The City of Scottsdale Minimum Sampling Frequency Guide, The City of Scottsdale Material Testing Manual and the standard methods of AASHTO or ASTM, DSPM and MAG supplements.

The City will provide a pre-qualified City or Independent Testing Laboratory and will pay directly for initial City Acceptance Testing. When the first and subsequent tests indicate noncompliance with the specifications, the cost associated with that noncompliance will be paid for by the Contractor. When the first and subsequent tests indicate noncompliance with the specifications, all retesting will be performed by the same testing agency.

Rejected materials shall be immediately removed and shall not be used in any form for any other part of the work.

#### **47. TIME IS OF THE ESSENCE**

The City and the Contractor mutually agree that time is of the essence with respect to the dates and times contained in the Contract documents.

#### **48. WARRANTY**

Contractor expressly warrants that all goods or services furnished under this agreement shall conform to all specifications and appropriate standards, will be new, and will be free from defects in material or workmanship. Contractor warrants that all such goods or services will conform to any statements made on the containers or labels or advertisements for such goods, or services, and that any goods will be adequately contained, packaged, marked and labeled. Contractor warrants that all goods or services furnished hereunder will be merchantable, and will be safe and appropriate for the purpose for which goods or services of that kind are normally used. If Contractor knows or has reason to know, the particular purpose for which City intends to use the goods or services, Contractor warrants that such goods or services will be fit for such particular purpose. Contractor warrants that goods or services furnished will conform in all respect to samples. Inspection, test, acceptance of use of the goods or services furnished hereunder shall not affect the Contractor's obligation under this warranty, and such warranties shall survive inspection, test, acceptance and use.

Contractor's warranty shall run to City, its successors, and assigns. Contractor agrees to replace or correct defects of any goods or services not conforming to the foregoing warranty promptly, without expense to City, when notified of such nonconformity by City, provided City elects to provide Contractor with the opportunity to do so. In the event of failure of Contractor to correct defects in or replace nonconforming goods or services promptly, City, after reasonable notice to Contractor, may make such corrections or replace such goods and services and charge Contractor for the cost incurred by City in doing so. Contractor recognizes that City's requirements may require immediate repairs or reworking of defective goods, without notice to the Contractor. In such event, Contractor shall reimburse City for the costs, delays, or other damages which City has incurred.

**SPECIAL TERMS AND CONDITIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**1. ACCEPTANCE / AGREEMENT**

Contractor shall act under the authority and approval of the Contract Administrator for the City, further named herein, to provide the services required by this Contract.

Any Contract/Agreement made pursuant to this solicitation must be accepted in writing by the Offeror. If for any reason the Offeror should fail to accept in writing, any conduct by Offeror which recognizes the existence of a Contract/Agreement pertaining to the subject matter hereof shall constitute acceptance by Offeror of the Contract/Agreement and all of its terms and conditions. Any terms proposed in Offeror's acceptance of City's Contract which adds to, varies from or conflicts with the terms herein are hereby objected to. Any such proposed terms shall be void and the terms herein shall constitute the complete and exclusive statement of the terms and conditions of the Contract/Agreement between the parties and may hereafter be modified only by written instrument executed by the authorized representatives of both parties.

**2. ADDITIONAL LOCATIONS**

The City of Scottsdale reserves the right to add or subtract to this Contract as the need arises due to changes in the amount of buildings. In the event the City needs to add to this Contract, the pricing for any additions to services shall be applied per the applicable Contract unit costs. Any additions or subtractions to the Contract shall be done via a written change order and be a **MINIMUM** of thirty (30) days prior to the changes taking effect.

**3. CITY ASSURANCE**

The Contract Administrator shall report to the Contractor in writing, via email, or other written documentation, all deficiencies in the quality of performance of the maintenance service. All communication, written or verbal, between the City of Scottsdale and the Contractor will be in English.

All deficiencies in the performance of the Contractor's service shall be corrected by the Contractor as directed by the Contract Administrator.

The Contract Administrator shall on an ongoing basis monitor and review the performance of the Contractor and employees. The outcomes of this oversight shall have a direct bearing on the opportunity to negotiate a renewal of the Contract, when applicable.



## SPECIAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 5. **CONTRACTOR'S EMPLOYEES' IDENTIFICATION AND WORK APPAREL – CONT'D**

It shall be the Contractor's responsibility to make sure all employees performing any work at any location under the scope of this Contract, are furnished and use the proper Personal Protective Equipment (PPE) based on the type of work the employee is doing and the type of hazard the employee may encounter or be exposed to.

Walkman type radios or any apparatus, which may impede hearing or sight, will not be allowed. Earplugs and/or safety glasses are exempt.

The Contractor shall instruct all employees, in advance, as to what to do in a medical emergency.

If an injury to an employee is of sufficient nature to warrant immediate professional medical attention, the employee shall seek out proper medical attention immediately.

The employee shall notify the on-duty lead person (or supervisor) of any personal injury, including minor cuts, scrapes or burns. The on-duty lead person shall immediately notify the Contract Administrator of such injuries.

#### 6. **CONTRACTOR SUPERVISORS AND CREWS**

The Contractor's Supervisor(s) shall have full authority to act on behalf of the Contractor in any situation.

The Contractor's Supervisor(s) and crews shall be monitored by the Contract Administrator for their effectiveness interacting with City personnel, citizens, and ability to maintain a written schedule. The knowledge and effectiveness of the Contractor's Supervisor(s) and crews shall have a direct impact on any possible and applicable Contract extensions.

Actual crew size shall be the responsibility of the Contractor to establish.

A fully staffed crew shall be defined as a **MINIMUM** of the following:

- One (1) Supervisor (Crew Leader) who is conversant in the 'English language'
- One (1) vehicle capable of performing the required work as indicated by the Contract Administrator at the time of the service request.
- Additional crew members as required to complete the required work as indicated by the Contract Administrator at the time of the service request.

#### 7. **DELAYS AND EXTENSIONS**

During the course of this Contract, if deemed in the best interest of the City of Scottsdale, an extension of time may be granted. However, any time extension so granted shall not constitute or operate as a waiver by the City of Scottsdale of any of its rights herein.

## SPECIAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 8. **FUEL SURCHARGES**

Fuel surcharges shall NOT be allowable during the term of this Contract.

#### 9. **INVOICING**

All invoices submitted for work done under the scope of this Contract **MUST BE ITEMIZED**. Itemized invoices shall contain a **MINIMUM** of the following information:

- Vendor Name
- Remit to Address
- Purchase Order Number
- Invoice Date
- Invoice Number
- Date service/work was completed
- Complete description of work completed
- Location where service/work was performed
- Itemized list of all charges (quantity, description, unit pricing per the contract)
- Tax Amount (if applicable)
- Total Invoice Amount

The Contractor shall submit invoices with all supporting documentation within thirty (30) days after the service/work is completed and approved by the Contract Administrator.

#### 10. **KEY PERSONNEL**

The Contractor shall provide an adequate staff of experienced personnel capable of and devoted to the successful accomplishment of Contract work. The Contractor shall assign the specific individuals identified in its proposal to key positions. The Contract is predicated, in part and among other considerations, on the utilization of the specific individual(s) and/or personnel qualification(s) identified and/or described in the Contractor's offer. Therefore, no substitution of such specified individuals and/or personnel shall be made without prior written approval of the CA. Any substitution of personnel under this Contract shall be equal or better than those identified in the Contract. The City's approval of a personnel substitution shall not be construed as an acceptance of the substitution's performance potential. No approval shall be unreasonably withheld of a proposed substitution of personnel. The Contractor shall bear all transitional expenses incurred for any costs associated with removing or replacing Key Personnel who are performing work under the Contract.

#### 11. **NON-COMPLIANCE CONDITIONS AND REMEDIES**

**Schedule Non-Compliance** – Failure to maintain the approved or adjusted schedule will result in the issuance of a notice of non-compliance by the Contract Coordinator, or designee. Failure to correct the non-compliance situation within the time imposed by the City may result in the Contractor's forfeiture of payment for the work that was not completed in the timeline issued by the Contract Administrator, or designee. At this point the City of Scottsdale will exercise its right to either perform the work itself or use another approved (Window Cleaning Service) company to perform the work. Any work done in this manner will be deducted from the monthly billing. This action will in no way alleviate the responsibility of the Contractor to continue the maintenance of this site once the area has been recovered.

## SPECIAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 11. **NON-COMPLIANCE CONDITIONS AND REMEDIES – CONT'D**

**Employee Non-Compliance** – Any employee(s) not following the standards set forth herein will be asked to leave the job site until basic work standards are met. This shall not alleviate the Contractor from fulfilling its responsibility to adhere to the schedule established with the Contract Administrator, or designee.

Throughout the life of this Contract every effort will be made to maintain effective communication with the Contractor. Phone calls, emails and faxes will be the normal way of alerting the Contractor to minimal violations. Persistent and/or negligence will be dealt with in a formal setting.

Failure of the Contractor to perform any services or requirements of the Contract shall be cause for the Contract Administrator to deduct payment based on administration costs, cost of labor for services having to be accomplished by others, supplies and materials; to be determined by the Contract Administrator. The disciplinary procedure for this section shall be:

**First Infraction** – A letter of 'non-compliance' shall be issued by the Contract Administrator. The Contractor shall have twenty-four (24) hours to respond in writing detailing what steps shall be taken to bring the maintenance back to compliance with the Contract. Remedy shall be executed within seventy-two (72) hours of notice issued by Contract Administrator to avoid a second letter of non-compliance. A letter of non-compliance will not result in any money charged against the Contractor.

**Second Infraction** – The second infraction in the same area or the same type of infraction shall result in a meeting with the Contractor. The second letter of non-compliance shall result in a deduction from the Contractor's monthly bill of two hundred and fifty dollars (\$250.00) per the Liquidated Damages clause of the Special Terms and Conditions. Failure to correct the non-compliance situation within the time imposed by the City may result in the Contractor's forfeiture of payment for the work that was not completed in the timeline issued by the Contract Administrator. At this point the City of Scottsdale will exercise its right to either perform the work itself or use another approved (Window Cleaning Service company) to perform the work. Any work done in this manner will be deducted from the monthly billing. This action will in no way alleviate the responsibility of the Contractor to continue the maintenance of this site once the area has been recovered.

**Third Infraction** - The third infraction, within six (6) months, shall result in a meeting between the Contractor, City of Scottsdale (Facilities Department) staff and City of Scottsdale Purchasing staff. The Contractor shall explain, and put in writing, the action they are going to implement to avoid this situation further. The third infraction results in the Contractor being put on forty-five (45) day probation, beginning with the meeting with City staff. At any time during the forty-five (45) day probation period the Contractor may be terminated with a seven (7) day notice. Any payments due at that time shall be frozen until the Contract has been serviced to specifications. If this is not possible the Contractor has no expectation of payment

## SPECIAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 12. **PRICE ESCALATION**

Price increases may only be requested by the Contractor, thirty (30) days prior to the anniversary date of the Agreement. Failure to do so may result in the denial of any increase requested.

A requested price increase will become effective only after approval by the Contract Administrator and the Purchasing Director. Once approved the price increase will be adjusted into a new base price for the remainder of the contract period. Any future requested price increases to the base price will only be reviewed at annual renewal time and require the approval of the Contract Administrator and Purchasing Director.

Approved price increases will be applied to the unit pricing in the Agreement as a percentage increase.

The increased rate shall be based upon mutual consent of the Contractor and the Contract Administrator; however, the Contract Administrator shall evaluate the Contractor's performance, services and records documentation to determine the appropriateness of the increase requested.

The percentage increase in the unit pricing may not exceed the percent in the U.S. City Average "Consumer Price Index" (C.P.I.) All Items, 1982-84=100 for All Urban Consumers for the Percentage Change from the previous twelve (12) months, as published by the U. S. Department of Labor Bureau of Labor Statistics.

#### 13. **PRICING**

Pricing shall be listed on the Pricing Proposal Form page. Prices quoted by the Offerors shall be applicable during the entire initial term of the Contract. If awarded a contract, the City will reimburse the Offeror the per-cleaning rate per location as listed on the pricing forms. The cost to perform additional services at each location will be at the same per-cleaning rate for that location. Offerors shall submit pricing for all locations in ordered to be considered for award.

For reasons of clarity all submissions of pricing shall be priced in the same unit (size, volume, quantity, weight, etc.) as requested on the Pricing Proposal Form herein. Offerors failing to comply with this requirement may be declared non-responsive.

All charges associated with this Contract **MUST** be shown on the Pricing Proposal Form returned by the Offeror or other supporting documentation. Any charges not listed on the Pricing Proposal Form or supporting documentation submitted with the Offeror's proposal shall not be allowed during the Contract period and any applicable extensions.

Unit prices quoted herein shall be all inclusive and include all pertinent additional fees normally associated with this type of service. This shall include, but not be limited to: labor, materials, equipment, transportation, etc. No additional charges beyond the quoted unit price (except applicable sales tax) shall be allowed, unless authorized by the Contract Administrator before final invoicing.

**SPECIAL TERMS AND CONDITIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**14. PURCHASING PROCEDURE**

All orders require a City of Scottsdale purchase order that will be communicated by phone, fax or e-mail. No parts or commodities or work shall be rendered/are to be delivered without the issuance of a City of Scottsdale purchase order. Any invoices received from the Contractor without a City of Scottsdale purchase order number, referenced on the invoice, may remain unpaid.

**15. QUANTITY**

The estimated quantities that will be required during the initial term of this Contract are indicated on the Pricing Proposal Form contained herein.

The buildings listed herein are indicative of the current buildings which are to be serviced under this contract. The list of locations and quantities as stated on the Pricing Proposal Form are furnished to aid the Bidder in internal planning and as a basis of award.

The actual service requests, and service requests for future years may be more or less, and any quantities listed herein should be used for information purposes only.

**16. REVIEW OF CONTRACTOR'S WORK**

Work performed by the Contractor shall be subject to periodic reviews and partial acceptance at various stages. The Department may make such reviews and pass upon the acceptability of Contractor's work. Partial acceptance shall not relieve the Contractor of its obligation to correct, without charge, any errors in the work on this project.

The City reserves the right to perform background checks on the Contractor and their employees who will be conducting onsite activities and have direct contact with the City's client

**17. SINGLE AWARD**

The City of Scottsdale reserves the right to award this solicitation as deemed in the best interest of the City. While multiple awards are possible, the preferred procedure is to make a single award as a result of this solicitation process.

## SPECIAL TERMS AND CONDITIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 18. ***SUBSTANCE ABUSE SCREENING & BACKGROUND CHECK REQUIREMENTS***

Any and all employees, including all owners and officers of Contractors who perform work in City facilities, shall submit to and pass a criminal background investigation and substance abuse screening as outlined herein. The Contractor shall provide the City of Scottsdale written certification that all employees of the Contractor, who will be performing work in City of Scottsdale facilities, have successfully completed and passed both a criminal background investigation and substance abuse screening prior to engaging in any work in any City of Scottsdale facility.

All employees of the Contractor shall abstain from the use of illegal drugs and/or alcohol, and the misuse of controlled substances while performing work in City of Scottsdale facilities. The Contractor shall be notified, and required to immediately remove any employee that is suspected of being under the influence of a controlled substance while performing work in a City of Scottsdale facility. The employee removed under these circumstances may return to performing work in City of Scottsdale facilities only after it has been determined and verified by the city of Scottsdale, that the employee was not under the influence of a controlled substance at the time of the incident.

##### **1. SUBSTANCE ABUSE SCREENING.**

Contractor's employees, prior to engaging in work in any City of Scottsdale facility, shall be required to submit to and successfully complete a substance abuse screening (panel 110 test) for illegal drugs and controlled substances. The substance abuse screening shall be performed by a laboratory legally authorized to perform such screenings and any related cost will be at the sole expense of the Contractor.

##### **2. CRIMINAL BACKGROUND INVESTIGATION.**

Contractor's employees, prior to engaging in work in any City of Scottsdale facility, shall be required to submit to and successfully complete a full state and federal criminal background investigation, including but not limited to an **ASJIS Criminal History query**. Upon award of Contract, **the City of Scottsdale Municipal Security Department will perform an ASJIS Criminal History query, and issue a picture identification badge** to each of the Contractor's employees who will be working in any City of Scottsdale facility.

The Contractor shall not allow any of their employees to perform work in any City of Scottsdale facility that has NOT successfully completed an ASJIS Criminal History query or, as determined through and investigation, is currently engaged in, or has a history of conviction or arrest involving crimes of: Violence against others, Theft, Moral Turpitude or the sale and/or use of illegal drugs. Any cost incurred by the Contractor as a result of performing Criminal Background Investigations on their employees shall be at the sole expense of the Contractor.

#### 19. ***TERM OF AGREEMENT***

The term of this Contract shall be for a one (1) year period from the effective date of acknowledgment of the Acceptance of Offer/Notice of Award.

The City and Contractor may mutually agree to extend this Contract for four (4) additional one (1) year periods, upon the recommendation of the Contract Administrator, concurrence of the Purchasing Director and/or City Council, depending on the Contract.

## SPECIFICATIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### **1.0 INTENT**

- 1.10 The City of Scottsdale is soliciting for a Contractor to provide window cleaning services for city buildings at sixty seven (67) locations throughout Scottsdale. It is the intent of the City of Scottsdale to award a single contract to the successful Contractor for the services described within this solicitation.
- 1.20 The successful Contractor shall provide all labor, materials and equipment necessary to complete the tasks detailed in the specifications contained herein. Window cleaning services would be provided quarterly and semi-annually. The use of Subcontractors will not be allowed for this contract.
- 1.30 The Offeror is encouraged to read the Solicitation documents very carefully, as the City shall not be responsible for errors and omissions on the part of the Offeror. The Bidder is also encouraged to carefully review their final submittal documents.

#### **2.0 CONTRACTOR MINIMUM QUALIFICATIONS**

- 2.10 The Contractor shall be in compliance with all applicable Federal, State, Local, ANSI and OSHA laws, rules and regulations and all other applicable regulations for the term of this contract.
- 2.20 The Contractor, without additional expense to the City, shall be responsible for obtaining and maintaining any necessary licenses and permits required in connection with the completion of the required services herein.
- 2.30 The successful Contractor shall have been conducting business within the Phoenix/Scottsdale Metropolitan area for a **MINIMUM** of five (5) consecutive years. Contractor shall have been providing similar services in a commercial setting, with similar frequencies and to a degree & scope similar to those outlined in this solicitation.
- 2.40 The Contractor **MUST** have and maintain full time Company representation located in the Phoenix, Arizona metropolitan area, with the ability and authority to address all Contract issues that may develop.

#### **3.0 CONTRACT ADMINISTRATION**

- 3.10 The Contract Administrator shall be the Facilities Contract Administrator (CA), or designee, assigned to work with the Contractor and his employees.
- 3.20 The Contract Administrator shall audit the billings, approve payments, establish delivery schedules, approve addenda to the contract, and generally be responsible for overseeing the execution of the contract.
- 3.30 The Contract Administrator will provide the Contractor with access to an adequate water supply to perform the work detailed in this contract.

## SPECIFICATIONS



### **WINDOW CLEANING SERVICES**

**RFP #16RP032**

#### **3.0 CONTRACT ADMINISTRATION – CONT'D**

3.40 The City of Scottsdale will retain the right to have performed, by City personnel or outside agency, any cleaning operation in the contract facility as is deemed necessary during the life of the contract.

#### **4.0 COMMUNICATION**

4.10 The Contractor shall provide to the Contract Administrator, Project Manager or primary point of contact's name, the contact information, including phone number, cellular phone and off-duty hour's phone numbers throughout the life of the contract.'

#### **5.0 CONTRACTOR RESPONSIBILITIES**

5.10 The Contractor shall have sufficient personnel and equipment to complete all work requests, as defined in this Solicitation, and in then time frame required by the Contract Administrator.

5.20 Contractor will provide all necessary and proper supervision and labor; chemicals; tools; cleaning equipment; safety equipment, and vehicles to complete all services of the contract. All of the above will be approved by the Contract Administrator at all times during the life of the contract.

5.30 Work will be performed at times designated by the Contract Administrator or designee and at times that will not interfere with other City activities within the facility.

5.40 Contractor will provide the Contract Administrator with a schedule, defining the date and time each location will be serviced, prior to beginning work at any location. This schedule shall be received by the Contract Administrator no less than one week prior to the beginning of each service interval.

5.50 Contractor will notify the Contract Administrator, via an electronic message, each time the cleaning crew arrives at a site to perform the scheduled cleaning and again when the work is complete and the crew has left that location.

5.60 All Employees of the Contractor who will be providing services under the guidelines of this contract must be able to speak and understand English sufficiently enough to receive and understand directions that may be given to them by City staff.

5.70 Maintenance products and equipment will be commercial/industrial grade of types approved by the Contract Administrator.

5.80 Standard OSHA safety practices will be exercised at all times to avoid injury to people and/or buildings.

**SPECIFICATIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**5.0 CONTRACTOR RESPONSIBILITIES – CONT'D**

5.90 Contractor will provide the Contract Administrator with MSDS sheets for all chemical products that will be used to perform the service required by this contract. MSDS sheets are to be provided to the Contract Administrator at the beginning of the contract, and within ten (10) calendar days of new products being used.

**6.0 LOCATIONS**

6.10 This contract consists of sixty-seven (67) locations. The City will not hold site visits for the buildings listed in this solicitation. All buildings listed in this solicitation are public buildings and most are accessible to the public. Those buildings which are not accessible to the public may be viewed from the street or parking lot.

IT IS STRONGLY RECOMMENDED THAT ALL POTENTIAL BIDDERS VISIT EACH BUILDING PRIOR TO SUBMITTING THEIR PROPOSAL. NO TOURS WILL BE CONDUCTED OF THE SECURE BUILDINGS.

6.20 **List of locations to be serviced QUARTERLY:** A total of 19 buildings will be serviced quarterly.

City locations with windows in excess of 12 ft. high are marked with an asterisk (\*).

|    | <b>Facility Name</b>                           | <b>Address</b>           | <b>Building Levels</b> | <b>Surfaces to Clean Perimeter Windows/Doors</b> |
|----|--|--------------------------|------------------------|--|
| 1  | Airport Business Center Building               | 15041 N Airport Dr       | 1                      | Exterior   |
| 2  | Airport Terminal                               | 15000 N Airport Dr       | 2                      | Exterior   |
| 3  | City Hall                                      | 3939 N Drinkwater Blvd   | 2                      | Exterior   |
| 4  | Civic Center Library*                          | 3839 N Civic Center Blvd | 2                      | Interior & Exterior                              |
| 5  | Granite Reef Sr. Center*                       | 1700 N. Granite Reef     | 1                      | Interior & Exterior                              |
| 6  | McCormick Park Birthday Caboose                | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 7  | McCormick Park Model Railroad Building*        | 7301 E Indian Bend Rd    | 1                      | Interior & Exterior                              |
| 8  | McCormick Park Stillman Station                | 7301 E Indian Bend Rd    | 2                      | Exterior   |
| 9  | McCormick Park General Store                   | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 10 | McCormick Park Meeting Car                     | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 11 | McCormick Park Pullman Cars                    | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 12 | McCormick Park Bunk House                      | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 13 | McCormick Park Gabe Brooks Museum              | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 14 | McCormick Park Maricopa Station                | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 15 | McCormick Park Peoria Station                  | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 16 | McCormick Park Hartley's Store                 | 7301 E Indian Bend Rd    | 1                      | Exterior   |
| 17 | McDowell Mountain Ranch Pool & Aquatic Center* | 15525 N. Thompson Peak   | 1                      | Interior & Exterior                              |
| 18 | North Corp. Yard                               | 9191 E San Salvador      | 2                      | Exterior   |
| 19 | One Civic Center                               | 7447 E Indian School Rd  | 3                      | Exterior   |

**SPECIFICATIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**6.0 LOCATIONS – CONT'D**

**6.30 List of locations to be serviced SEMI-ANNUALLY:**

A total of 48 buildings will be serviced semi-annually.

City locations with windows in excess of 12 ft. high are marked with an asterisk (\*).

|    | <b>Facility Name</b>                                  | <b>Address</b>                  | <b>Building Levels</b> | <b>Surfaces to Clean Perimeter Windows/Doors</b> |
|----|---|---------------------------------|------------------------|--|
| 20 | Appaloosa Library*                                    | 7333 E. Silverstone Dr.         | 1                      | Interior & Exterior                              |
| 21 | Arabian Library                                       | 10215 E McDowell Mtn. Ranch Rd  | 1                      | Interior & Exterior                              |
| 22 | Browns Ranch Trailhead                                | 30301 N Alma School             | 1                      | Exterior   |
| 23 | Cactus Park Recreation Center & Pool                  | 7202 E Cactus Rd                | 1                      | Exterior   |
| 24 | Chaparral Park Recreation Center & Pool               | 5401 N Hayden Rd                | 1                      | Exterior   |
| 25 | Chaparral Water Treatment Plant                       | 8111 E McDonald Dr              | 1                      | Exterior   |
| 26 | Club SAR  | 8045 E. Camelback Rd.           | 1                      | Exterior   |
| 27 | Code Enforcement offices                              | 2935 N. 67 <sup>th</sup> Place  | 1                      | Exterior   |
| 28 | Drinkwater Bldg.                                      | 8102 E. Jackrabbit Blvd.        | 1                      | Exterior   |
| 29 | Eldorado Pool Aquatics Center*                        | 2302 N Miller Rd                | 1                      | Interior & Exterior                              |
| 30 | F.E. Nelson Park & Recreation Center                  | 8950 E. Pinnacle Peak Rd.       | 1                      | Exterior   |
| 31 | Gateway Trailhead Bldg.                               | 18333 N. Thompson Peak          | 1                      | Interior & Exterior                              |
| 32 | Himovitz 1  | 9379 E. San Salvador            | 1                      | Exterior   |
| 33 | Himovitz 2  | 9312 N. 94 <sup>th</sup> Street | 1                      | Exterior   |
| 34 | Horizon Park Recreation Center*                       | 15444 N 100Th St                | 1                      | Interior & Exterior                              |
| 35 | Indian School Park Visitors Center                    | 4201 N Hayden Rd                | 1                      | Interior & Exterior                              |
| 36 | Indian School Park Tennis Center                      | 4289 N Hayden Rd                | 1                      | Interior & Exterior                              |
| 37 | Justice Center - Police Dist. 2 - Prosecutors' office | 3200 N 75th St                  | 1                      | Exterior   |
| 38 | Mountain View Park Recreation Center                  | 8625 E Mountain View Rd         | 1                      | Interior & Exterior                              |
| 39 | Mustang Library                                       | 10101 N 90th St                 | 1                      | Interior & Exterior                              |
| 40 | Paiute Center, Building #1                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 41 | Paiute Center, Building #2                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 42 | Paiute Center, Building #3                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 43 | Paiute Center, Building #6                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 44 | Paiute Center, Building #7                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 45 | Paiute Center, Building #8                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 46 | Paiute Center, Building #9                            | 6535 E Osborn Rd                | 1                      | Exterior   |
| 47 | Paiute Center, Building #10                           | 6535 E Osborn Rd                | 1                      | Exterior   |
| 48 | Police Advocacy Center                                | 10225 E Via Linda Rd            | 2                      | Exterior   |
| 49 | Police Dist 1 / Forensic Lab*                         | 7601 E. McKellips Rd.           | 2                      | Interior & Exterior                              |

**SPECIFICATIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**6.0 LOCATIONS – CONT'D**

**6.30 List of locations to be serviced SEMI-ANNUALLY – Cont'd**

|    | <b>Facility Name</b>                                | <b>Address</b>                 | <b>Building Levels</b> | <b>Surfaces to Clean Perimeter Windows/Doors</b> |
|----|---|--------------------------------|------------------------|--|
| 50 | Police Dist 3                                       | 9065 E Via Linda               | 2                      | Exterior   |
| 51 | Police Dist 4                                       | 20363 N Pima Rd                | 1                      | Exterior   |
| 52 | Police/Fire HQ Building                             | 8401 E. Indian School Rd       | 1                      | Exterior   |
| 53 | Pinnacle Peak Trailhead office                      | 26802 N. 102 <sup>nd</sup> Way | 1                      | Exterior   |
| 54 | SCA/City Offices*                                   | 7380 E 2nd St                  | 2                      | Exterior   |
| 55 | Scottsdale Ranch Park Tennis Center                 | 10400 E Via Linda              | 1                      | Interior & Exterior                              |
| 56 | Scottsdale Sports Complex center                    | 8081 E. Princess Dr.           | 2                      | Exterior   |
| 57 | South Corp. Yard complex Fleet (Bldg. F)            | 7601 E. McKellips Rd.          | 1                      | Exterior   |
| 58 | South Corp. Yard complex Graphics (Bldg. E)         | 7601 E. McKellips Rd.          | 1                      | Exterior   |
| 59 | South Corp. Yard complex MUD building (Bldg. G)     | 7601 E. McKellips Rd.          | 1                      | Exterior   |
| 60 | South Corp. Yard complex Guard Shack                | 7601 E. McKellips Rd.          | 1                      | Exterior   |
| 61 | Technology Center                                   | 3629 N Drinkwater Blvd         | 1                      | Exterior   |
| 62 | Thunderbird Park & Ride                             | 13665 N. Scottsdale Rd.        | 1                      | Exterior   |
| 63 | Tom Hontz PD/Fire Training Center                   | 911 E Stadem Dr                | 1                      | Exterior   |
| 64 | Urban Design Center                                 | 7501 E. Indian School Rd.      | 1                      | Exterior   |
| 65 | Via Linda Senior Center*                            | 10440 E Via Linda              | 1                      | Interior & Exterior                              |
| 66 | Vista Del Camino Recreation Center/Social Services* | 7700 E Roosevelt               | 1                      | Interior & Exterior                              |
| 67 | Water Campus Admin Building                         | 8788 E Hualapai Dr             | 1                      | Exterior   |

**7.0 SERVICE SPECIFICATIONS**

7.10 This solicitation is for quarterly and semi-annual cleaning of the exterior surface of the perimeter windows, glass entrance doors and adjacent glass panels in city owned buildings at various locations throughout the city of Scottsdale. At some locations the interior surface of the glass entrance doors and adjacent glass panels will be cleaned also.

Quarterly Cleaning: Shall occur in the months of: January, April, July & October.

## SPECIFICATIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 7.0 SERVICE SPECIFICATIONS – CONT'D

Semi-Annual Cleaning: Shall occur in January & July.

Service at some locations may be done at different times due to the use of the building or facility. The schedule for those locations will be evaluated on a case by case basis and coordinated between the Contractor and the Contract Administrator. The frequency of service and the window surfaces to be cleaned at each location are identified in more detail in the following specifications contained within this document.

- 7.20 All perimeter windows, glass entrance doors and adjacent glass panels listed in this document including sills, frames and attaching / supporting hardware will be cleaned. Upon completion of the cleaning, the glass pane surface shall be free of soil, spots and streaks.
- 7.30 All sills, frames and attaching / supporting hardware will be cleaned and left free of dirt, spider webs, spots and streaks at the completion of the window cleaning.
- 7.40 All Plexiglas surfaces will be cleaned with products and tools specifically designed for use on Plexiglas. NO Glass cleaning chemicals shall be used on Plexiglas surfaces.
- 7.50 Special precautions shall be taken to insure that existing window tinting is not damaged during the process of cleaning the windows and/or glass panels. Any damage that may occur to window tinting during the course of this work shall be immediately reported to the Contract Administrator.
- 7.60 Window Screens will be removed, where possible, to perform window cleaning and properly re-installed upon completion of the window cleaning.
- 7.70 If a **City of Scottsdale water source** is used during the course of work, the contractor **shall not allow the water to run freely**, causing undue waste, damage or a safety concern.
- 7.80 No water or cleaning chemicals shall be allowed to come in contact with: carpeted floors, furniture, art work or other surfaces that may be damaged by such chemicals.
- 7.90 The Contractor shall not stand on furniture or office fixtures to gain access to windows. Any furniture or fixtures in city buildings that are moved to gain access to the windows shall be replaced in their original position after the window cleaning is complete.
- 7.100 When working from the roof of a city building, the Contractor will not stand, sit or walk on any mechanical equipment, plumbing fixtures or electrical equipment. In addition, the contractor and his employees will exercise caution to avoid damaging the roof surface in any manner and will not wear shoes of a type that may damage the roofing surface while working from the roof of any city building.

## SPECIFICATIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 7.0 SERVICE SPECIFICATIONS – CONT'D

7.110 When working on the exterior of buildings, the Contractor and his employees will stay on the walkways and/or pathways around the building whenever possible. At certain locations it may not be possible to stay on these walkways or pathways and it may be necessary to stand or place equipment in the landscaped areas around a building. At these times, extreme care will be taken by the Contractor and his employees to avoid damaging floral or structural items in the area.

#### 8.0 SPECIAL CONSIDERATIONS FOR SOME LOCATIONS:

Additional Services: The City may request additional services for some locations on an as-needed basis. When this occurs, the City will reimburse the Contractor the current contract unit rate for the location being cleaned.

8.10 **Airport Terminal** – The Airport Terminal is a two story building with windows on both levels. The passenger waiting area is located on the ground level and has several large windows that face the runway and gate area. There is also a large “Glass Jet Wall” in the outside waiting area that will require cleaning of both sides.

SECURITY: Cleaning at this location must be coordinated with the Airport manager due to security issues.

8.20 **Appaloosa Library** – This Library has a large Glass Wall on the east end of the building that is approximately thirty (30) feet tall. Both the interior and exterior surfaces of this glass wall will be cleaned and it may require the use of a mechanical lift to reach the upper panels.

8.30 **Civic Center Library** – This Library has two (2) large Glass walls approximately forty (40) feet tall at the main entrance, one inside the other to incase the stairs from the lower level to the main level. All surfaces of these glass walls & doors will be cleaned and it may require the use of a mechanical lift to reach the upper panels.

8.40 **Eldorado Pool & Aquatics Center** – The main entrance to the Aquatic center is a glass wall & doors approximately twenty (20) feet tall. The opposite side of the lobby area is also a glass wall of approximately the same size. Both the interior and exterior surfaces of these glass walls & doors will be cleaned.

8.50 **Granite Reef Senior Center** – The senior center has several glass walls, both exterior and interior, that are between twenty & thirty (20 & 30) feet tall. All surfaces of these glass walls will be cleaned. There are also several large exterior office / class room windows around the perimeter of the building. Only the exterior surface of these windows will be cleaned.

## SPECIFICATIONS



### WINDOW CLEANING SERVICES

RFP #16RP032

#### 8.0 SPECIAL CONSIDERATIONS FOR SOME LOCATIONS – CONT'D

8.60 **Horizon Park Recreation Center** – The recreation center has several windows approximately twenty (20) feet above the floor near the ceiling in the main entrance hallway. Both the interior and exterior surface of these windows will be cleaned. It will be necessary to access the roof of the building to clean the exterior surface of these windows. All surfaces of the glass entrance doors and walls at both ends of the main hallway will be cleaned.

8.70 **Justice Center complex** – All surfaces of the glass wall and main entrance doors to the city courts will be cleaned. Only the exterior surfaces of all other windows at this location will be cleaned.

8.80 **McDowell Mountain Ranch Pool & Aquatics Center** – The aquatics center has a large glass wall at both the main entrance and the pool side of the main lobby. These walls are approximately thirty (30) feet tall and may require a mechanical lift to reach the upper panels. There are also several large windows around the perimeter of the building and along the interior hallways. All accessible surfaces of these windows will be cleaned.

8.90 **North Corp. Yard** – The North Corp. Yard building is a two (2) story building with several windows on both levels. There are three (3) stair cases with windows that will require both the interior and exterior surfaces of these windows to be cleaned. Only the exterior surface of all other windows at this location will be cleaned. Some of the upper level windows on the south side of this building may require the use of a mechanical lift to access them.

8.100 **One Civic Center** – Cleaning of these windows **MUST be done on Saturday or Sunday** due to the use of the building and access to the windows. One section of the building is three (3) stories tall and may require the use of a mechanical lift to access the windows on this level. Only the exterior surfaces of the perimeter windows will be cleaned at this location.

8.110 **Police Advocacy Center** – This is a high security facility and cleaning of the window **MUST** be coordinated with the manager of the facility. City of Scottsdale staff will need to be on site to provide access and security when this facility is serviced.

*SECURITY: Cleaning at this location must be coordinated with the manager of the facility.*

8.120 **District 1 Police station & Forensic Lab** – These are high security facilities and cleaning of the windows **MUST** be coordinated with the manager of the facility. City of Scottsdale staff will need to be on site to provide access and security when these facilities are serviced. The Forensic Lab has two (2) large / tall stair cases with glass enclosures. One is located at the front of the building and the other is in the rear of the building. All surfaces of the glass at these stair cases and entrance doors will be cleaned. The top of the windows at these stair cases are approximately thirty (30) feet high and may require a mechanical lift to access them.

*SECURITY: Cleaning at this location must be coordinated with the manager of the facility.*

**SPECIFICATIONS**



**WINDOW CLEANING SERVICES**

**RFP #16RP032**

**8.0 SPECIAL CONSIDERATIONS FOR SOME LOCATIONS – CONT'D**

8.130 **SCA City Offices** – This is a two (2) story building with large windows on both levels. Only the windows on the south side of the building where the city offices are located will be cleaned. All surfaces of the glass entrance doors and adjacent walls will be cleaned. Only the exterior surface of the other windows will be cleaned.

## SUBMITTAL REQUIREMENTS CHECKLIST



### WINDOW CLEANING SERVICES

RFP # 16RP032

**NOTICE:** Offerors are not required to return a copy of the solicitation and/or any addenda issued by the City of Scottsdale, with your submittal. Please review the submittal requirements below for the list of information to be included with your submittal.

It is preferred that all submittals be prepared on 8½" X 11" paper and printed on one (1) side only. Foldout pages should be kept to a minimum. Offerors are reminded that the Evaluation Committee's ability to evaluate the proposals is dependent upon the organization, detail and readability of the submittal documents. A clear, complete and adequate response is very important. Please format your response to correspond with the areas listed below in the order they are listed below.

The Offerors submittal should not exceed a **MAXIMUM of number (20)** pages in length (single sided 8½" X 11" paper).

To constitute a valid responsive proposal by the Offerors to this solicitation, the Bidder's submittal **MUST** include a **MINIMUM** of the following items:

- Proposal/Proposal Copies** – Identify and submit one (1) **unbound original proposal** and three (3) copies. Proposal copies may be bound if the Bidder so desires.
- Offer/Acceptance Document (COS Form)** – Complete **Offer** portion of the document, signed in ink.
- Firm and Staff Qualification Summary Letter** - The Offeror shall submit a Firm and Staff Qualification summary letter which shall illustrate the Offeror's understanding of the objectives of this solicitation, as well as the qualifications, experience, training and other credentials that illustrate the Offeror and employee's abilities to successfully complete the scope of work represented in this solicitation. The Firm and Staff Qualifications document shall include, at a **MINIMUM**, of the following items:

#### **FIRM:**

- Offeror's document shall contain a synopsis of the firm's history, including a statement indicating the length of time the Offeror has been doing business in the Phoenix/Scottsdale Metropolitan area (minimum of 5 consecutive years required).
- Offeror's document shall demonstrate previous experience performing similar services to the size and scope of the work identified herein, and in a commercial setting.
- Offeror's document shall contain a comprehensive description of all services that shall be provided.

#### **STAFF:**

- Offeror's document shall contain an organizational chart that identifies key project personnel by name, and title.
- Clearly indicate the Project Manager who will have day-to-day responsibilities for the duration of the contract. State also the action plan for replacement of key personnel assigned to the City of Scottsdale project.
- Include a one (1) page resume of key personnel which will be assigned to this contract. Summarize their experience, qualifications and accomplishments for the past two (2) years.

**SUBMITTAL REQUIREMENTS CHECKLIST – CONT'D**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

**Project Approach** – Offeror’s document shall demonstrate an understanding of the window cleaning service requirements, and goals identified herein for this contract. Provide a basic overview for the accomplishment of these goals, and address a **MINIMUM** of the following key areas:

- Offeror’s document shall contain a synopsis of the firm’s understanding of the requirements. Discuss your understanding of Specifications, Section 7.
- Discuss your ability to successfully staff the needed personnel to complete the service requests identified.
- Define the companies hiring requirements & practices for all staffing levels.
- Provide an overview of the Companies internal training program to ensure employees are properly trained, including any continuing education program to keep employees up to date on new technologies and techniques.
- Discuss your understanding of the background check and substance abuse requirement, and how you will comply with this requirement for contract award and on-going.
- Discuss your ability to stay on task and follow the agreed upon service schedule.
- Offeror’s document shall demonstrate an understanding of the goals identified herein for this contract, and provide a basic overview for the accomplishment of these goals.
- Offeror’s document shall identify the key issues and potential obstacles with respect to the scope of work identified herein. Offer’s documents should provide a basic methodology to address and overcome all identified issues and obstacles.

**Industry Knowledge/Additional Information** - Offeror’s proposal shall identify the Offeror’s familiarity with the issues pertinent to this project which enhances your qualifications to successfully facilitate these audits. At a minimum the following is hereby requested:

- Identify your company’s familiarity with the project elements and the project areas.
- Identify your company’s familiarity with window cleaning services.

**Exceptions** – Offeror shall include all exceptions taken in regards to terms and conditions as specified in this solicitation document. All exceptions taken by the Offeror shall be clearly defined and the changes requested clearly identified. Exceptions taken by the Offeror shall be used in the evaluation process.

**Bidder Questionnaire Form – Company Information (COS Form)** – Fully completed Bidder Questionnaire Form.

**Bidder Questionnaire Form – Equipment List (COS Form)** – Offeror shall submit a list of the equipment owned by the Bidder that is available for work completion under the scope of this contract.

**Reference List (COS Form)** – Offeror’s proposal shall list a **MINIMUM** of three Arizona customers as references, excluding the City of Scottsdale, for whom your company has provided similar products, similar to the size and scope of the work identified herein.

**General Disclosure Form (COS Form)** – Fully completed General Disclosure Form, signed in ink.

**Litigation Disclosure Form (COS Form)** – Fully completed Litigation Disclosure Form, signed in ink.

**SUBMITTAL REQUIREMENTS CHECKLIST – CONT'D**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

- Material Safety Data Sheets (MSDS)** – Offeror shall submit copies of the current Material Safety Data Sheets (MSDS) for all chemicals being supplied under the scope of this contract.
- Pricing Proposal Form(s) (COS Form)** – Fully completed Pricing Proposal Form(s).

**NOTE:**

“Please **do not** return a copy of the solicitation/addenda(s) with your proposal/submittal. Return only the required documents as referenced on the Submittal Checklist.”

All submittals are to be completed on the City of Scottsdale (**COS**) forms without any alterations; failure to do so may result in your submittal being rejected.

## EVALUATION CRITERIA



### WINDOW CLEANING SERVICES

RFP # 16RP032

#### **GENERAL**

After receipt of all proposals, each submittal shall be screened to determine if any shall be deemed non-responsive. Unsigned proposals, incomplete proposals, non-conformance with mandatory requirements, etc., may result in the determination of non-responsive.

Subsequent to the initial review, all remaining proposals shall be reviewed by the Proposal Evaluation Committee.

#### **PROPOSAL EVALUATION**

All responsive proposals shall be evaluated by the Proposal Evaluation Committee using the weighting and criteria listed below. The recommendation for contract award will be made to the responsible Bidder whose proposal is determined to be the most advantageous to the City when applying the following criteria and weighting.

The following is the weighting of criteria that will be used to review the proposals:

| DESCRIPTION   | WEIGHTING |
|---|-----------|
| Firm and Staff Qualifications and Experience, Commercial Setting Experience | 45        |
| Pricing   | 30        |
| Project Approach, Equipment and Industry Knowledge                          | 15        |
| References and Exceptions   | 10        |

The following items may be used by the Proposal Evaluation Committee to evaluate each proposal submitted:

1. Cost factors associated with performing the work required by the contract.
2. The Offeror's demonstrated experience on similar types of projects, including satisfactory reference checks relating to past work relationships, past performance on projects of similar scope and size, level of knowledge, reliability, flexibility and ability to meet schedule deadlines.
3. The ability and willingness of the Offeror to meet or exceed the specifications and standards of this solicitation and Offeror's understanding and perceived perception of the scope of work contained herein.
4. The content and quality of the Bidder's proposal and other presentation materials.

Each proposal will be reviewed in entirety and assigned a score with respect to each of the criteria. The proposals will be ranked by the evaluation committee according to their total weighted ranking.



**OFFER AND ACCEPTANCE**

City of Scottsdale  
 Purchasing Division  
 9191 E. San Salvador Dr.  
 Scottsdale, AZ 85258  
 Phone: 480-312-5700 – Fax: 480-312-5701

|                       |                |                            |                                 |
|-----------------------|----------------|----------------------------|---------------------------------|
| <b>SOLICITATION #</b> | <b>16RP032</b> | <b>SOLICITATION TITLE:</b> | <b>Window Cleaning Services</b> |
|-----------------------|----------------|----------------------------|---------------------------------|

**OFFER**

**TO THE CITY OF SCOTTSDALE:**  
 The undersigned hereby offers and agrees, in accordance with the undersigned's written offer submitted in response to this solicitation, to furnish the material and/or service(s) in compliance with all terms, conditions, specifications, scope of work, and addendums in the solicitation listed above, including written exceptions that are subject to the approval of the City prior to acceptance. The undersigned agrees that the entire solicitation listed above is hereby incorporated by reference as if fully set forth herein.

The Offeror's signature on this OFFER form certifies that he has read, understands and will comply with all terms, conditions and specifications stated in all documents constituting the solicitation. The bidder also certifies it is in compliance with the Non Collusion and all Federal and Arizona State Immigration Laws.

| <b>OFFER MADE - COMPANY INFORMATION</b>              |       | <b>FOR CLARIFICATION OF THIS OFFER, CONTACT:</b>    |        |
|--|-------|---|--------|
| Company Name   |       | Printed Name  |        |
| Address  |       | Title   |        |
| City   | State | Zip   | Phone  |
| Signature for Offeror                                | Date  | Fax   | E Mail |
| Printed Name and Title of Authorized Signatory       |       | Address ( if different from Company info )          |        |
| Federal Employer Tax ID # or SSN as per W9 Statement |       | City, State, Zip ( if different from Company info ) |        |

**ACCEPTANCE OF OFFER, NOTICE OF CONTRACT AWARD**  
 ( for City of Scottsdale Use Only )

The contractor's offer is hereby accepted by the City of Scottsdale. The Contractor is now bound to sell the materials and/or service(s) and perform based upon the above solicitation , including all terms, conditions, specifications, scope of work, and addendums contained in the Solicitation, as well as any written exceptions that have been separately accepted by the City.

This contract shall henceforth be referred to as **Contract # 16RP032**

The contract consists of the following documents: 1) Solicitation # 16RP032 and all addendums (if applicable) as issued by the City; 2) The Contractor's Response to the City's solicitation; 3) This signed offer and acceptance and any other applicable contractual agreements, 4) All written exceptions and/or modifications to the solicitation requirements as agreed to by the City and the Contractor as per attachment \_\_\_\_\_, dated \_\_\_\_\_.

The Contractor is hereby cautioned not to commence any billable work or provide any material or service under this contract until the Contractor receives a purchase order document from the City.

The Contractor must provide the following checked items within ten (10) calendar days from the date of this Acceptance of Offer, Notice of Contract Award in order for the City to issue the required Purchase Order :  Payment Bond  Performance Bond,  Insurance Certificate(s),  I.R.S. Form W-9/Taxpayer ID No. & Certification,  other documentation as identified. If the Contractor fails to furnish the required documents within the stated ten (10) calendar days they may be considered in default and may be at risk of forfeiture of any applicable Bid Bond posted. All required documents are to be sent to the Bid & Contract Specialist listed in the solicitation.

|   |  |
|---|--|
| This document has been approved as to form on the 22 <sup>nd</sup> day of July, 2012 by the City Attorney and is on file with the City Clerk. It need not be submitted to the City Attorney for approval unless the form document is altered. | <b>City of Scottsdale</b> , a municipal corporation<br>Offer Accepted and Awarded this _____ day of _____, 201__ |
|---|--|

|  |  |
|--|--|
| Risk Management issues reviewed and approved as to form _____, 201__<br>by City of Scottsdale Risk Management Director | J. E. Flanagan<br>Or Designee _____<br>As City of Scottsdale Purchasing Director |
| Recommended award approved _____, 201__<br>by City of Scottsdale Contract Administrator                                |  |

**PRICING PROPOSAL FORM**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

The Unit Prices listed on the Bid form shall be inclusive and include all pertinent additional fees normally associated with this type of service. This shall include, but not be limited to: labor, materials, equipment, transportation, etc. No additional charges beyond the quoted unit price (except applicable sales tax) shall be allowed, unless authorized by the Contract Administrator before final invoicing.

*NOTICE: Offeror's are strongly encouraged to read and understand the Consumer Price Index (CPI) Section. Renewals with allowable price increases will strictly be based on the CPI percentage (%) rate for each applicable renewal.*

**QUARTERLY SERVICES**

| <b>ITEM NO.</b>   | <b>DESCRIPTION</b>                            | <b>ANNUAL ESTIMATED QUANTITY</b> | <b>UNIT PRICE</b> | <b>EXTENDED PRICE</b> |
|---|---|----------------------------------|-------------------|-----------------------|
| <b>List of locations to be serviced QUARTERLY (4 times per year):</b> |   |                                  |                   |                       |
| 1   | Airport Business Center Building              | 4                                | \$_____ EA        | \$_____               |
| 2   | Airport Terminal                              | 4                                | \$_____ EA        | \$_____               |
| 3   | City Hall                                     | 4                                | \$_____ EA        | \$_____               |
| 4   | Civic Center Library                          | 4                                | \$_____ EA        | \$_____               |
| 5   | Granite Reef Sr. Center                       | 4                                | \$_____ EA        | \$_____               |
| 6   | McCormick Park Birthday Caboose               | 4                                | \$_____ EA        | \$_____               |
| 7   | McCormick Park Model Railroad Building        | 4                                | \$_____ EA        | \$_____               |
| 8   | McCormick Park Stillman Station               | 4                                | \$_____ EA        | \$_____               |
| 9   | McCormick Park General Store                  | 4                                | \$_____ EA        | \$_____               |
| 10  | McCormick Park Meeting Car                    | 4                                | \$_____ EA        | \$_____               |
| 11  | McCormick Park Pullman Cars                   | 4                                | \$_____ EA        | \$_____               |
| 12  | McCormick Park Bunk House                     | 4                                | \$_____ EA        | \$_____               |
| 13  | McCormick Park Gabe Brooks Museum             | 4                                | \$_____ EA        | \$_____               |
| 14  | McCormick Park Maricopa Station               | 4                                | \$_____ EA        | \$_____               |
| 15  | McCormick Park Peoria Station                 | 4                                | \$_____ EA        | \$_____               |
| 16  | McCormick Park Hartley's Store                | 4                                | \$_____ EA        | \$_____               |
| 17  | McDowell Mountain Ranch Pool & Aquatic Center | 4                                | \$_____ EA        | \$_____               |
| 18  | North Corp. Yard                              | 4                                | \$_____ EA        | \$_____               |
| 19  | One Civic Center                              | 4                                | \$_____ EA        | \$_____               |
| <b>TOTAL (Sum of Items 1 through 19):</b>                             |   |                                  |                   | <b>\$_____</b>        |

**COMPANY NAME:** \_\_\_\_\_

**PRICING PROPOSAL FORM – CONT'D**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

**SEMI-ANNUAL SERVICES**

| <b>ITEM NO.</b>   | <b>DESCRIPTION</b>                                    | <b>ANNUAL ESTIMATED QUANTITY</b> | <b>UNIT PRICE</b> | <b>EXTENDED PRICE</b> |
|---|---|----------------------------------|-------------------|-----------------------|
| <b>List of locations to be serviced SEMI-ANNUAL (2 times per year):</b> |   |                                  |                   |                       |
| 20  | Appaloosa Library                                     | 2                                | \$_____ EA        | \$_____               |
| 21  | Arabian Library                                       | 2                                | \$_____ EA        | \$_____               |
| 22  | Browns Ranch Trailhead                                | 2                                | \$_____ EA        | \$_____               |
| 23  | Cactus Park Recreation Center & Pool                  | 2                                | \$_____ EA        | \$_____               |
| 24  | Chaparral Park Recreation Center & Pool               | 2                                | \$_____ EA        | \$_____               |
| 25  | Chaparral Water Treatment Plant                       | 2                                | \$_____ EA        | \$_____               |
| 26  | Club SAR  | 2                                | \$_____ EA        | \$_____               |
| 27  | Code Enforcement offices                              | 2                                | \$_____ EA        | \$_____               |
| 28  | Drinkwater Bldg.                                      | 2                                | \$_____ EA        | \$_____               |
| 29  | Eldorado Pool Aquatics Center                         | 2                                | \$_____ EA        | \$_____               |
| 30  | F.E. Nelson Park & Recreation Center                  | 2                                | \$_____ EA        | \$_____               |
| 31  | Gateway Trailhead Bldg.                               | 2                                | \$_____ EA        | \$_____               |
| 32  | Himovitz 1  | 2                                | \$_____ EA        | \$_____               |
| 33  | Himovitz 2  | 2                                | \$_____ EA        | \$_____               |
| 34  | Horizon Park Recreation Center                        | 2                                | \$_____ EA        | \$_____               |
| 35  | Indian School Park Visitors Center                    | 2                                | \$_____ EA        | \$_____               |
| 36  | Indian School Park Tennis Center                      | 2                                | \$_____ EA        | \$_____               |
| 37  | Justice Center - Police Dist. 2 - Prosecutors' office | 2                                | \$_____ EA        | \$_____               |
| 38  | Mountain View Park Recreation Center                  | 2                                | \$_____ EA        | \$_____               |
| 39  | Mustang Library                                       | 2                                | \$_____ EA        | \$_____               |

**COMPANY NAME:** \_\_\_\_\_

**PRICING PROPOSAL FORM – CONT'D**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

**SEMI-ANNUAL SERVICES – CONT'D**

| <b>ITEM NO.</b>   | <b>DESCRIPTION</b>                              | <b>ANNUAL ESTIMATED QUANTITY</b> | <b>UNIT PRICE</b> | <b>EXTENDED PRICE</b> |
|---|---|----------------------------------|-------------------|-----------------------|
| <b>List of locations to be serviced SEMI-ANNUAL (2 times a year):</b> |   |                                  |                   |                       |
| 40  | Paiute Center, Building #1                      | 2                                | \$ _____ EA       | \$ _____              |
| 41  | Paiute Center, Building #2                      | 2                                | \$ _____ EA       | \$ _____              |
| 42  | Paiute Center, Building #3                      | 2                                | \$ _____ EA       | \$ _____              |
| 43  | Paiute Center, Building #6                      | 2                                | \$ _____ EA       | \$ _____              |
| 44  | Paiute Center, Building #7                      | 2                                | \$ _____ EA       | \$ _____              |
| 45  | Paiute Center, Building #8                      | 2                                | \$ _____ EA       | \$ _____              |
| 46  | Paiute Center, Building #9                      | 2                                | \$ _____ EA       | \$ _____              |
| 47  | Paiute Center, Building #10                     | 2                                | \$ _____ EA       | \$ _____              |
| 48  | Police Advocacy Center                          | 2                                | \$ _____ EA       | \$ _____              |
| 49  | Police District 1 / Forensic Lab                | 2                                | \$ _____ EA       | \$ _____              |
| 50  | Police District 3                               | 2                                | \$ _____ EA       | \$ _____              |
| 51  | Police District 4                               | 2                                | \$ _____ EA       | \$ _____              |
| 52  | Police/Fire HQ Building                         | 2                                | \$ _____ EA       | \$ _____              |
| 53  | Pinnacle Peak Trailhead office                  | 2                                | \$ _____ EA       | \$ _____              |
| 54  | SCA/City Offices                                | 2                                | \$ _____ EA       | \$ _____              |
| 55  | Scottsdale Ranch Park Tennis Center             | 2                                | \$ _____ EA       | \$ _____              |
| 56  | Scottsdale Sports Complex center                | 2                                | \$ _____ EA       | \$ _____              |
| 57  | South Corp. Yard complex Fleet (Bldg. F)        | 2                                | \$ _____ EA       | \$ _____              |
| 58  | South Corp. Yard complex Graphics (Bldg. E)     | 2                                | \$ _____ EA       | \$ _____              |
| 59  | South Corp. Yard complex MUD building (Bldg. G) | 2                                | \$ _____ EA       | \$ _____              |
| 60  | South Corp. Yard complex Guard Shack            | 2                                | \$ _____ EA       | \$ _____              |
| 61  | Technology Center                               | 2                                | \$ _____ EA       | \$ _____              |
| 62  | Thunderbird Park & Ride                         | 2                                | \$ _____ EA       | \$ _____              |
| 63  | Tom Hontz PD/Fire Training Center               | 2                                | \$ _____ EA       | \$ _____              |
| 64  | Urban Design Center                             | 2                                | \$ _____ EA       | \$ _____              |
| 65  | Via Linda Senior Center                         | 2                                | \$ _____ EA       | \$ _____              |

**COMPANY NAME:** \_\_\_\_\_

**PRICING PROPOSAL FORM – CONT'D**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

**PRICING PROPOSAL FORM – SEMI-ANNUAL SERVICES – CONT'D**

| ITEM NO.  | DESCRIPTION   | ANNUAL ESTIMATED QUANTITY | UNIT PRICE  | EXTENDED PRICE |
|---|---|---------------------------|-------------|----------------|
| <b>List of locations to be serviced SEMI-ANNUAL (2 times a year):</b> |   |                           |             |                |
| 66  | Vista Del Camino Recreation Center/<br>Social Services* | 2                         | \$ _____ EA | \$ _____       |
| 67  | Water Campus Admin Building                             | 2                         | \$ _____ EA | \$ _____       |
| <b>TOTAL (Sum of Items 20 through 67):</b>                            |   |                           |             | \$ _____       |

**NOTE: Only the Grand Total amount will be read at the Bid Opening.**

|   |  |          |
|---|--|----------|
| <b>GRAND TOTAL</b><br><b>(Sum of TOTALS 1 through 67)</b> |  | \$ _____ |
|---|--|----------|

**\*\*TAXES**

- |    |  |
|----|--|
| 1. | Do not include any use, or federal excise tax in your bid. The City is exempt from the payment of federal excise tax and will add use tax as applicable. |
|----|--|

**ADDENDA**

|   |
|---|
| The Bidder hereby acknowledges that his bid/proposal pricing is based on all of the addenda that were issued by the City prior to the opening of this bid/proposal. |
|---|

|   |
|---|
| NO BID: If no bid please state reason:<br><br>_____ |
|---|

If Applicable, Contractor's License Number and Classification: \_\_\_\_\_

**COMPANY NAME:** \_\_\_\_\_

**BIDDER QUESTIONNAIRE – COMPANY INFORMATION**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

**COMPANY INFORMATION**

Company Local Office Physical Address \_\_\_\_\_

Office Daytime Phone Number \_\_\_\_\_

Office Fax Number \_\_\_\_\_

Telephone Ordering Phone Number(s) \_\_\_\_\_

Company Email Address \_\_\_\_\_

Company Operating Hours (Monday – Friday) \_\_\_\_\_

Company Hours (Saturday) \_\_\_\_\_

**NAME OF MAIN CONTACT**

*(assigned to this contract)* \_\_\_\_\_

Office Phone Number of Main Contract \_\_\_\_\_

Cellular Phone Number of Main Contact \_\_\_\_\_

Email of Main Contact \_\_\_\_\_

**NAME OF COMPANY MANAGER**

Office Phone Number of Company Manager \_\_\_\_\_

Email of Company Manager \_\_\_\_\_

After Hour/Emergency Phone Number(s) \_\_\_\_\_

Signature \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title \_\_\_\_\_

Company \_\_\_\_\_

**BIDDER QUESTIONNAIRE – EQUIPMENT LIST**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

List all equipment you intend to use in the performance of this Contract, if applicable.

---

---

---

---

---

Complete list and description of vehicles to be utilized on the sites. Include vehicle license plate numbers.

---

---

---

---

---

Contractor's Physical Address

---

---

---

---

Contractor's Mailing Address

---

---

---

---

**REFERENCES**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

List minimum of three (3) Arizona government agencies, excluding the City of Scottsdale, for whom your company has provided service(s) of a similar scope as this Request for Proposal, during the past three years. Include the length of any contracts listed. Offerors may make multiple copies of this document as needed. The City prefers for references listed to be from a commercial setting.

The following questions are asked to enable the evaluation team to assess the qualifications of Offerors under consideration for final award. This information may or may not be a determining factor in award of this solicitation.

**Company Name:** \_\_\_\_\_

Company Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Email: \_\_\_\_\_ Date of Service: \_\_\_\_\_

Type of Service Provided: \_\_\_\_\_

**Company Name:** \_\_\_\_\_

Company Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Email: \_\_\_\_\_ Date of Service: \_\_\_\_\_

Type of Service Provided: \_\_\_\_\_

**Company Name:** \_\_\_\_\_

Company Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Contact Person: \_\_\_\_\_ Telephone #: \_\_\_\_\_

Email: \_\_\_\_\_ Date of Service: \_\_\_\_\_

Type of Service Provided: \_\_\_\_\_

**YOUR COMPANY NAME:** \_\_\_\_\_

**BIDDER GENERAL DISCLOSURE FORM**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

Bidder shall respond to each of the questions below by checking the appropriate box and provide supplemental information as needed. Failure to fully and truthfully disclose the information required by this disclosure form may result in the disqualification of your submittal from consideration or termination of the contract, once awarded.

**Debarment / Suspension Information** – Has the Respondent or any of its principals been debarred or suspended from contracting with any public entity?

YES

NO

If “YES”, in an attachment to this form identify the public entity and the name and current phone number of a representative of the public entity familiar with the debarment or suspension, and state the reason for or circumstances surrounding the debarment or suspension, including but not limited to the period of time for such debarment or suspension.

**Surety Information** – Has the Respondent or any of its principals ever had a bond or surety cancelled or forfeited?

YES

NO

If “YES”, in an attachment to this form identify the name of the bonding company, date, amount of bond and reason for such cancellation or forfeiture.

**Bankruptcy Information** – Has the Respondent or any of its principals ever been declared bankrupt or filed for protection from creditors under State or Federal proceeding in the last seven (7) years?

YES

NO

If “YES”, in an attachment to this form identify the date, court, jurisdiction, case number, amount of liabilities and amount of assets.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Title

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

**COMPANY NAME:** \_\_\_\_\_

**BIDDER LITIGATION DISCLOSURE FORM**



**WINDOW CLEANING SERVICES**

**RFP # 16RP032**

Bidder shall respond to each of the questions below by checking the appropriate box and provide supplemental information as needed. Failure to fully and truthfully disclose the information required by this disclosure form may result in the disqualification of your submittal from consideration or termination of the contract, once awarded.

Have you or any member of your Firm or Team to be assigned to this contract ever been indicted or convicted of a felony or a misdemeanor involving theft or moral turpitude in the last five (5) years?

YES

NO

Have you or any member of your Firm or Team to be assigned to this contract ever been terminated (for cause or otherwise) from any work being performed for the City of Scottsdale or any other Federal, State or Local Government?

YES

NO

Have you or any member of your Firm or Team to be assigned to this contract ever been involved in any claim or litigation with the City of Scottsdale or any other Federal, State or Local Government during the last ten (10) years?

YES

NO

If you answered "YES", to any of the above questions, in an attachment to this form, please indicate the name(s) of the person(s), the nature, and status and/or outcome of the information, indictment, conviction, termination, claim or litigation, as applicable.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Title

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Date

**COMPANY NAME:** \_\_\_\_\_