

# CITY COUNCIL REPORT



Meeting Date: May 19, 2026  
General Plan Element: *Public Services and Facilities*  
General Plan Goal: *Provide city service facilities to meet community needs.*

## **ACTION**

---

### **Web Content Management System Contract Extension to:**

Adopt Resolution No. 13657 authorizing Contract No. 2026-063-COS with Progress Software Corporation for a two-year extension of existing contract, 20RP035B, for software maintenance and services related to the city's Web Content Management System in an amount not to exceed \$200,000 annually.

## **BACKGROUND**

---

The purpose of this action is to authorize a two-year extension of the city contract with Progress Software Corporation. This contract is used by the Web and Design Services team in Information Technology. This would allow the city to purchase two additional years of software maintenance and support for the Web Content Management System.

Contract 20RP035B resulted from an RFP led by Scottsdale. The original contract was issued on 1/31/2022 and will reach its 5-year maturity on 1/31/2027. Any additional use of this contract by Scottsdale requires Council authorization per the Procurement Code Sec. 2-197.

## **ANALYSIS & ASSESSMENT**

---

Staff will continue to use the same procedures that are required for other governmental contracts per the Procurement Code.

Action Taken \_\_\_\_\_

**RESOURCE IMPACTS**

---

**Available Funding**

Authorization of this contract commits no additional funding.

**Staff, Workload Impact**

The contract administrator, responsible for enforcing all contract provisions, will be Jennifer Jensen, IT Finance Manager in the Information Technology Department. The Deputy CIO and the Web & Design Services Manager will coordinate with the vendor on this contract.

**Future Budget Implications**

The intention is to purchase two additional years of maintenance and support in the current fiscal year at a discount. The continuing support after 1/31/2029 will be budgeted in that future budget year. Combined costs for all maintenance and services administered under this contract will not exceed \$400,000 before the contract end date of January 31, 2029. There is no additional operating or capital budget required as a result of this contract.

**OPTIONS & STAFF RECOMMENDATION**

---

**Recommended Approach**

Adopt Resolution No. 13657 authorizing Contract No. 2026-063-COS with Progress Software Corporation for a two-year extension of an existing contract for software maintenance and services related to the city's Web Content Management System in an amount not to exceed \$200,000 annually.

**Proposed Next Steps**

Following approval of the extension of the contract, additional maintenance will be purchased under the terms of the contract.

**RESPONSIBLE DEPARTMENT(S)**

---

Information Technology

**STAFF CONTACTS (S)**

---

Jennifer Jensen, IT Finance Manager, [jjjen@scottsdaleaz.gov](mailto:jjjen@scottsdaleaz.gov), (480) 312-4137

**APPROVED BY**

---



---

Bianca Lochner, Chief Information Officer,  
(480) 312-7615, blochner@scottsdaleaz.gov

---

5/5/26 12:04 MST

Date

*Kira Peters*

---

Kira Peters, Deputy City Manager,  
(480) 312-7288, kipeters@scottsdaleaz.gov

---

5/1/26 16:45 MST

Date

**ATTACHMENTS**

---

1. Resolution 13657
2. Contract - 2026-063-COS

RESOLUTION NO. 13657

A RESOLUTION OF THE COUNCIL OF THE CITY OF SCOTTSDALE, MARICOPA COUNTY, ARIZONA, APPROVING CONTRACT NO. 2026-063-COS, AN AMENDMENT TO AN EXISTING CONTRACT WITH PROGRESS SOFTWARE CORPORATION TO AUTHORIZE AN EXTENSION OF THE TERM OF THE CONTRACT.

WHEREAS, the city has a need for web content management system software; and

WHEREAS, Progress Software Corporation was selected by the city to provide this software under Contract No. 20RP035 (the "Contract") for the term of January 31, 2022, through January 31, 2027; and

WHEREAS, the city desires to extend the term of the Contract until January 31, 2029 in an amount not to exceed \$200,000 per year.

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Scottsdale, Maricopa County, Arizona, as follows:

Section 1. The City Council hereby authorizes, approves and directs the Mayor to execute, on behalf of the city Contract No. 2026-063-COS with Progress Software Corporation to extend the term of the Contract until January 31, 2029.

Section 2. The City Council hereby authorized the City Manager or designee to execute any other documents and take such other actions as are necessary to carry out the intent of this Resolution.

PASSED AND ADOPTED by the Council of the City of Scottsdale, Maricopa County, Arizona this \_\_\_\_ day of \_\_\_\_\_, 2026.

CITY OF SCOTTSDALE, an Arizona  
municipal corporation

ATTEST:

\_\_\_\_\_  
Ben Lane, City Clerk

\_\_\_\_\_  
Lisa Borowsky, Mayor

APPROVED AS TO FORM:

*Lindsay Hampshire*

\_\_\_\_\_  
Luis E. Santaella, City Attorney

By: Lindsay Hampshire, Assistant City Attorney

**CITY OF SCOTTSDALE  
CONTRACT AMENDMENT 1**

THIS CONTRACT AMENDMENT ("Amendment") is entered into this \_\_\_\_\_ day of \_\_\_\_\_, 2026, by and between the City of Scottsdale, an Arizona municipal corporation ("City"), and Progress Software Corporation ("Contractor"), to amend the Progress Master End User License Agreement, also referenced as Contract No. 20RP035, dated January 31, 2022, between City and Contractor (the "Contract").

**RECITALS**

- A. The Mayor of the City of Scottsdale is authorized by provisions of the City Charter to execute contracts and contract amendments.
- B. City and Contractor executed the Contract administratively on January 31, 2022.
- C. The City and Contractor mutually agree to amend the Contract and set a new term and, as consequence, a new termination date for the Contract.

NOW THEREFORE, in consideration of the mutual promises and obligations set forth herein, the parties agree as follows:

**AGREEMENT**

**1.0 MODIFICATIONS**

- 1.1 Section 1.15.1 (Term) of the Contract is deleted in its entirety and replaced by the following language:

**1.15.1. Term.** This Master EULA will become effective as of the Effective Date and will remain in force until **January 31, 2029** (the "Term"). This Master EULA may be terminated during the Term in accordance with the termination provisions of this Master EULA. Except as otherwise expressly stated in this Master EULA, the termination of this Master EULA will not affect any licenses granted to you hereunder and your right to access and/or use the Product(s) and/or distribute the Redistributables will remain in effect for the applicable license term (i.e., in perpetuity if you were granted a perpetual license or for the specified period in the applicable Order if you were granted a subscription or term license) subject to your continued compliance with the terms and conditions of this Master EULA.

- 1.2 Attachment 2 of the Contract is modified to add the Estimate # EST000000459986, dated February 23, 2026 (the "Estimate") that is attached hereto as **Exhibit A**.

Under the Estimate Contractor offers Sitefinity Cloud for a subscription term of twenty-four (24) months. The City will pay Contractor the following fees on the terms of Section 1.8.1 of the Contract:

For Year 6 of the subscription term, beginning January 31, 2027, and ending January 30, 2028, the fees are \$75,950. Payment due date: thirty (30) days after the invoice date. Invoice to be issued on or after January 31, 2027.

For Year 6 of the subscription term, beginning January 31, 2028, and ending January 30, 2029, the fees are \$75,950. Payment due date: thirty (30) days after the invoice date. Invoice to be issued on or after January 31, 2028.

**2.0 CONTINUED EFFECT.**

Except to the extent amended hereby, all terms, provisions, and conditions of the Contract are hereby ratified and shall continue in full force and effect, and the Contract shall remain enforceable and binding in accordance with its terms.

[Signatures on following page.]

IN WITNESS WHEREOF, the Parties have executed this Amendment as of the date first set forth above.

**CITY OF SCOTTSDALE**, an  
Arizona municipal corporation

\_\_\_\_\_  
Lisa Borowsky, Mayor

**REVIEWED BY:**

**ATTEST:**

\_\_\_\_\_  
Jen Jensen  
Contract Administrator

\_\_\_\_\_  
Ben Lane, City Clerk

**CONTRACTOR**

Progress Software Corporation  
15 Wayside Rd., Suite 400  
Burlington, MA 01803

\_\_\_\_\_  
Jenn Myers, MPA, CPPO, NIGP, CPP, CPPB  
Purchasing Director

\_\_\_\_\_  
(Authorized Representative Signature)

\_\_\_\_\_  
George Woods  
Safety & Risk Management Director

\_\_\_\_\_  
(Name)

\_\_\_\_\_  
Bianca M. Lochner  
Information Technology, C. I. O.

\_\_\_\_\_  
(Title)

**APPROVED AS TO FORM:**

*Lindsay Hampshire*  
Luis E. Santaella, City Attorney  
By: Lindsay Hampshire, Asst. City Attorney

Exhibit A



Progress Software Corporation  
 15 Wayside Rd, Suite 400  
 Burlington, MA 01803  
 USA  
 Tax Reg. Number:  
 P: 781.280.4000

Estimate

Estimate #	Date	Terms
EST000000459986	23-Feb-2026	Net 30

Billing Address:	License Holder Information:
Accounts Payable mphanams@Scottsdaleaz.gov City of Scottsdale 7447 E. Indian School Road, Suite 210 Scottsdale, AZ 85251 United States No.:	Amy Tinder ATinder@Scottsdaleaz.gov City of Scottsdale 7384 E 2nd St Scottsdale, AZ 85251 United States

The Billing Address listed above is the address to which Progress will send your invoice. Please check your Billing and Shipping Address and contact Telerik-sales@progress.com if you need correction.

Description	Quantity	Activation Date*	Expiration Date*	Rate	Total USD
Renewal for Sitefinity Cloud - Tier 1 Region 1 (12 months) scottsdaleaz.sitefinity.cloud, scottsdaleaz-stg.sitefinity.cloud, scottsdaleaz-aut.sitefinity.cloud, scottsdaleaz.gov, www.scottsdaleaz.gov, localhost, choosescottsdale.com, www.choosescottsdale.com, scottsdalelibrary.org, www.scottsdalelibrary.org	1	31-Jan-2027	31-Jan-2028	53,000.00	53,000.00
Offline shopping cart coupon					-15,000.00
<b>Subtotal</b>					<b>38,000.00</b>
Renewal for Sitefinity Cloud - Tier 1 Region 1 (12 months)	1	31-Jan-2028	31-Jan-2029	53,000.00	53,000.00
Offline shopping cart coupon					-15,000.00
<b>Subtotal</b>					<b>38,000.00</b>
Sitefinity Cloud Content Pipeline - Tier 1 Region 1 (12 months) Renewal	1	31-Jan-2027	31-Jan-2028	14,500.00	14,500.00
Quantity Discount				-25%	-3,625.00
<b>Subtotal</b>					<b>10,875.00</b>
Sitefinity Cloud Content Pipeline - Tier 1 Region 1 (12 months) Renewal	1	31-Jan-2028	31-Jan-2029	14,500.00	14,500.00
Quantity Discount				-25%	-3,625.00
<b>Subtotal</b>					<b>10,875.00</b>
Sitefinity Cloud Enterprise Package Renewal	1	31-Jan-2027	31-Jan-2028	20,000.00	20,000.00
Offline shopping cart coupon					-8,675.00

<b>Subtotal</b>					<b>11,325.00</b>
Sitefinity Cloud Enterprise Package Renewal	1	31-Jan-2028	31-Jan-2028	20,000.00	20,000.00
Offline shopping cart coupon					-8,675.00
<b>Subtotal</b>					<b>11,325.00</b>
Sitefinity Cloud 5 Domain Add-On Renewal	1	31-Jan-2027	31-Jan-2028	13,000.00	13,000.00
Quantity Discount				-25%	-3,250.00
<b>Subtotal</b>					<b>9,750.00</b>
Sitefinity Cloud 5 Domain Add-On Renewal	1	31-Jan-2028	31-Jan-2029	13,000.00	13,000.00
Quantity Discount				-25%	-3,250.00
<b>Subtotal</b>					<b>9,750.00</b>
Sitefinity Cloud ASP.Net Core Frontend - Tier 1 Region 1 Renewal	1	31-Jan-2027	31-Jan-2028	6,000.00	6,000.00
Quantity Discount				-25%	-1,500.00
<b>Subtotal</b>					<b>4,500.00</b>
Sitefinity Cloud ASP.Net Core Frontend - Tier 1 Region 1 Renewal	1	31-Jan-2028	31-Jan-2029	6,000.00	6,000.00
Quantity Discount				-25%	-1,500.00
<b>Subtotal</b>					<b>4,500.00</b>
Sitefinity Cloud Additional ASP.Net Core Frontend Environment - Tier 1 Region 1 Renewal	1	31-Jan-2027	31-Jan-2028	2,000.00	2,000.00
Quantity Discount				-25%	-500.00
<b>Subtotal</b>					<b>1,500.00</b>
Sitefinity Cloud Additional ASP.Net Core Frontend Environment - Tier 1 Region 1 Renewal	1	31-Jan-2028	31-Jan-2029	2,000.00	2,000.00
Quantity Discount				-25%	-500.00
<b>Subtotal</b>					<b>1,500.00</b>

\* Maintenance and Support Terms for New Licenses and Upgrades are subject to change depending on the date of purchase.

**IMPORTANT:** This quote is valid until 27-Feb-2026.

**Total**

**USD 151,900.00**

Tax not included in quote. If applicable, taxes will be added at invoicing.

Progress has updated its product names. Check <https://www.telereik.com/name-mapping> to see the new product names. To accept this offer for processing, please sign and return this Estimate to us. If you plan to submit a purchase order, containing Terms and Conditions, you will be asked to send it to [orders@telereik.com](mailto:orders@telereik.com), along with a signed estimate or Addendum. By signing this Estimate or by submitting a clear purchase order (containing no T&C), you explicitly agree to the applicable Progress End User License Agreement, Terms of Service, Remote Assistance Agreement, Services Credit Agreement, Support Agreement and/or Professional Services Agreement (each a "Progress Agreement"). Furthermore, you agree that this

Estimate and the applicable Progress Agreement(s) solely govern(s) your purchase and use of the Progress products and/or services; any purchase order or other document submitted or used in connection herewith shall be for administrative convenience only and all terms and conditions stated therein shall be void and of no effect. Progress Agreements are available here: <http://www.teladit.com/purchase/license-agreements>. If this quote includes Progress Agentic RAG products, please refer to the available plans including features and pricing described at <https://www.progress.com/agentic-rag/pricing>. Progress Agentic RAG products are governed by the End User License Agreement for Agentic RAG located at <https://www.progress.com/legal>. If you purchase the product license listed in this Quote through the AWS Marketplace or Azure Marketplace (each a "Marketplace"), you must accept the terms and conditions of this Quote and the applicable Progress End User License Agreement as part of the Marketplace offer. You do not need to sign this Quote if purchasing through these Marketplaces and the Effective Date of this Quote will be the date you accept the Marketplace offer. For all other purchase methods, signing this Quote is required. If any of the products in this quote are for NativeChat or SaaSfinity, DX/Chat, please refer to <https://www.progress.com/nativechat/fiers> for product details.

1. Once signed, this document constitutes a legally binding agreement. To the extent you are entering into this agreement on behalf of a company, you warrant that you have the power and authority to bind that company. If you do not have authority to bind buyer, you should not sign this agreement.

Buyer [ ] will issue a Purchase Order in connection with this purchase [PO# \_\_\_\_\_].

Buyer [ ] will not issue a Purchase Order in connection with this purchase.

2. Please indicate if you are exempt from US sales tax

[ ] Yes. If yes, please provide the appropriate exemption certificate with this signed estimate

[ ] No

3. Please include your billing address and contact information:

[ ] Same as above

[ ] Different from above

Billing Contact Name: \_\_\_\_\_

Billing Address Street: \_\_\_\_\_

Town, City, Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Billing Email Address: \_\_\_\_\_

4. Will Progress Software be required to submit the invoice in an online application for payment?

[ ] Yes. If yes, please provide the specifics below:

\_\_\_\_\_

[ ] No

Estimate acceptance & order confirmation:

Date: \_\_\_\_\_

Buyer (Company) Name: \_\_\_\_\_

Your Name: \_\_\_\_\_

Title: \_\_\_\_\_

Your Signature: \_\_\_\_\_